



ODISHA GRAMYA BANK

Information Technology Department

Head Office, Gandamunda, P.O. Khandagiri, Bhubaneswar-30

RFP Ref No. RFP/ITD/NETWORK/003/2018-19 dated 02nd January 2019

REQUEST FOR PROPOSAL (RFP) ON RATE CONTRACT FOR IMPLEMENTATION & MAINTENANCE OF VSAT AND MPLS VPN OVER RF & 4G LAST MILE ON OPEX (RENTAL) MODEL

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The information contained in this Request for Proposal (RFP) document or information provided subsequently to Bidder or applicants whether verbally or in documentary form by or on behalf of Odisha Gramya Bank (OGB), is provided to the Bidder on the terms and conditions set out in this RFP document and all other terms and conditions subject to which such information is provided.

This RFP document is not an agreement and is not an offer or invitation by OGB to any parties other than the applicants who are qualified to submit the Bids ("Bidders"). The purpose of this RFP document is to provide Bidder with information to assist the formulation of their Proposals. This RFP document does not claim to contain all the information each Bidder may require. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this RFP document and where necessary obtain independent advice. OGB makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP document. OGB may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP document.

Note: Bids will be opened in the presence of the Bidders' representatives who choose to attend Bid opening meeting.

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Checklist

The following items must be checked before the Bid is submitted:

1. Demand Draft / Pay Order Rs.10,000.00 (Rupees Ten Thousand Only) towards cost of Bid document in Envelope –‘A’
2. Bank Guarantee of INR 3,00,000/- (Rupee Three Lakhs only) towards Bid Security in Envelope –‘A’ Earnest Money Deposit (EMD)
3. Eligibility Criteria, Technical and Commercial Bids are prepared in accordance with the RFP document.
4. Envelope ‘A’- Eligibility Criteria Response.
5. Envelope ‘B’- Technical Bid.
6. Envelope ‘C’- Indicative Commercial Bid.
7. All the pages of Eligibility Criteria Response, Technical Bid and Commercial Bid are duly sealed and signed by the authorized signatory.
8. RFP document duly sealed and signed by the authorized signatory on each page is enclosed in Envelope – ‘A’, ‘B’, ‘C’.
9. Prices are quoted in Indian Rupees (INR).
10. All relevant certifications, audit reports, etc. are enclosed to support claims made in the Bid in relevant Envelopes.

All the pages of documents submitted as part of Bid are duly sealed and signed by the authorized signatory.

Abbreviations and Acronyms

The following abbreviations and acronyms defined in this RFP are as under

BG	Bank Guarantee
DC	Data Centre
EMD	Earnest Money Deposit
IPR	Intellectual Property Rights
LAN	Local Area Network
OGB	Odisha Gramya Bank
OEM	Original Equipment Manufacturer
RFP	Request for Proposal
PBG	Performance Bank Guarantee
SLA	Service Level Agreement
WAN	Wide Area Network
VSAT	Very Small Aperture Terminal
4G	Fourth Generation
MPLS	Multiprotocol Label Switching
RF	Radio Frequency

Section 1 - Bid Schedule and Address

S.No	Description of Information/ Requirement	Information / Requirement
1.	Tender Reference Number	RFP/ITD/NETWORK/003/2018-19
2.	Date of Issue of RFP	02 nd January 2019
3.	Last date for receipt of queries, if any.	10 th January 2019, 17:00 hours
4.	Pre Bid Meeting	11 th January 2019, 11:30 hours
5.	Bid Submission Mode.	Through manual Tendering process
6.	Last Date and Time for submission of bids along with supporting documents through the above	30 th January 2019 on or before 17:00 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar. (Should be submitted to the contact officials in person).
7.	Last date, time and place for submission of Original Demand Draft for Cost of document, EMD / Bank Guarantee.	30 th January 2019 on or before 16:00 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar. (Should be submitted to the contact officials in person).
8.	Date, time and venue for opening the technical bid.	31 st January 2019 at 11:00 hours at the Bank's Information Technology Department, Bhubaneswar.
9.	Date, time and venue for opening the commercial bid	Will be intimated to technically short-listed bidders.
10.	Name of contact officials for DD submission as stated in serial No.6 and for any enquiries.	R. R. Venkatachary – General Manager IT S. K. Basa – Sr. Manager It A. Patra- Manager-IT
11.	Address for Communication / Submission of Bids	The General Manager, Information Technology Dept, Odisha Gramya Bank, Head Office, AT- Gandamunda, P.O. – Khandagiri, Bhubaneswar – 751030.
12.	Contact officials for any clarification.	Mr. S K Basa – Sr. Manager IT - 0674-2353045 Mr. A. Patra - Manager-IT - 0674-2353033
13.	Contact e-mail ID	network@odishabank.in

Note: Bids will be opened in the presence of the Bidders' representatives who choose to attend.

Section 2 - Introduction

2.1 About OGB:

Odisha Gramya Bank was established since 7th January 2013 with the amalgamation of Neelachal Gramya Bank, Kalinga Gramya Bank and Baitarani Gramya Bank as per Government of India, Department of Financial Services, Ministry of Finance, and Notification No. F.1 / 1 / 2012-RRB dated 07/01/2013 issued under sub-section (1) of Section 23A of Regional Rural Banks Act 1976 (21 of 1976).

Bank is having 549 Branches and 9 Regional Offices across 13 districts of Odisha.

2.2 Objective of this RFP:

Odisha Gramya Bank (hereinafter referred to as “Bank”) invites Request for Proposal (hereinafter referred to as “RFP”) for implementation and maintenance of new MPLS connectivity for its branches / other locations (hereinafter referred to as “Locations”) UNDER RATE CONTRACT by providing last mile on Radio Frequency (hereinafter referred to as “RF”) and or on 4G from MPLS-VPN service providers (hereinafter referred to as “Service Provider or Bidder”).

Bank also invites RFP for procurement, installation and maintenance of 1.2 meter VSAT with 256Kbps Ku-Band dedicated satellite bandwidth for bank location connectivity UNDER RATE CONTRACT from VSAT service provider.

The procurement of all the links will be on OPEX (Rental) model. Bank will provide primary connectivity to its branch locations through this RFP. Bank may at its sole discretion may provide secondary connectivity to other locations which at not listed in this RFP with redundancy on service provider.

Any service provider, who was awarded a contract for connectivity, but could not execute and consequently terminated, is not eligible to participate in the RFP. **Bidders with unsatisfactory past record need not apply.**

2.3 Background

The Bank’s locations are connected to one Data Center (DR) at Chennai, Siruseri and another at Disaster Recovery Center (DRC) at Hyderabad. Both the location are in active – active mode.

M/s Vodafone Idea Ltd., M/s Bharat Sanchar Nigam Ltd. and M/s Bharati Airtel Ltd. are the existing MPLS service provider of the Bank with redundant backhaul at both DC and DRC.

M/s Bharati Airtel Ltd., M/s HCL Comtel Ltd., M/s Nelco Ltd. and M/s Bharat Sanchar Nigam Ltd. are the existing VSAT service provider of the Bank.

Bank is in process to migrate the existing link of 255 numbers of location to new links with 256Kbps bandwidth. By this RFP, **bank will migrate the link of rest 304 numbers of location to links with 256Kbps bandwidth.** Bank is in process to provide secondary connectivity to all its 549 branches.

The network diagram of the Proposed WAN architecture is given in “**Annexure L – Network Diagram Proposed**”.

2.4 Cost of the RFP

The Bidder shall bear all costs associated with the preparation and submission of its bid and OGB will, in no case, be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

The Bidders can submit the bid response at OGB’s office at Head Office, Odisha Gramya Bank, Gandamunda, Bhubaneswar - 751030, along with non-refundable amount of **Rs.10,000.00 (Rupees Ten Thousand only)** in envelope A, payable in the form of Demand Draft/Pay Order from any scheduled commercial bank in India favoring “ODISHA GRAMYA BANK” payable at BHUBANESWAR.

2.5 Due Diligence

The Bidders are expected to examine all instructions, terms and specifications stated in this RFP. The Bid shall be deemed to have been submitted after careful study and examination of this RFP document. The Bid should be precise, complete and in the prescribed format as per the requirement of this RFP document. Failure to furnish all information or submission of a bid not responsive to this RFP will be at the Bidders’ risk and may result in rejection

of the bid. Also the decision of OGB on rejection of bid shall be final and binding on the bidder and grounds of rejection of Bid should not be questioned after the final declaration of the successful Bidder.

The Bidder is requested to carefully examine the RFP documents and the terms and conditions specified therein, and if there appears to be any ambiguity, contradictions, inconsistency, gap and/or discrepancy in the RFP document, Bidder should seek necessary clarifications by e-mail as mentioned in Section-1. Any query received after the last date for submission of pre-bid queries as given in Section-1 will not be considered.

2.6 Ownership of this RFP

The content of this RFP is a copy right material of Odisha Gramya Bank. No part or material of this RFP document should be published in paper or electronic media without prior written permission from OGB.

Section 3 – Scope of Work

3.1 Scope of work:

Bank intends to engage bidders for providing the primary links to its 304 branch locations under rate contract for a period of 2 years.

The purpose of the RFP is to seek a detailed technical and commercial proposal for Supply, Commissioning, and Maintenance & Management of MPLS on Wireless/RF media or MPLS on 3G-4G media or VSAT link at branches as elaborately detailed under Scope of Work on behalf of Bank.

Through the RFP process Bank will select vendors for following different link categories:

- A. Category – 1 (MPLS link on Wireless or RF Media)**
One Service provider for MPLS on RF last mile connectivity to branches with minimum 256Kbps dedicated bandwidth.

- B. Category – 2 (MPLS link on 3G / 4G based mobile network media)**
One service provider for MPLS 4G of minimum of 256Kbps bandwidth for the locations that are not covered by the service provider selected for installation of RF connectivity. However, the selected service provider has to qualify the necessary test cases related to security and reliability of network on MPLS 4G.

- C. Category – 3 (VSAT link)**
One service provider for VSATs of 256Kbps dedicated satellite bandwidth.

Category 1: For MPLS on Wireless or RF last mile

- 1) All bidder for MPLS on Wireless or RF last mile should have minimum of 100 feasible locations. The bidder can combine any of the last mile i.e. on Wireless and RF last mile but **not** mobile technologies (2G, 3G, 4G, 5G) and VSAT.
- 2) The bandwidth of line at branch should be 256Kbps per branch location and should be dedicated bandwidth. Bank at any point of time may upgrade the bandwidth of all or part of branch link to either to 512 Kbps or 1 Mbps to 2 Mbps as per existing rate contract for bandwidth. The rate contract for up gradation of bandwidth should be valid till end of contact.
- 3) For Wireless and RF last mile, the height of the roof top pole / tower should not exceed 6 m and Ground based pole / tower should not exceed 9m.
- 4) The L1 bidder for Wireless or RF last mile would be given first preference and the feasible locations marked by the L1 bidder will be awarded to the selected L1 service provider for RF connectivity with 256Kbps bandwidth.

- 5) The awarded bidder should provide MPLS with mesh topology.
- 6) The backhaul bandwidth should be 40% of the total bandwidth of all ordered locations.
- 7) The unit rate of L1 bidder will be awarded as rate contract for two years from date of release of first purchase order. Bank at its sole discretion may release separate purchase order to L1 bidder for additional location as per future requirement during the rate contract.

Category 2: For MPLS on 4G last mile

- 1) Only L1 bidder for MPLS 4G will be selected from the commercial bid for MPLS on 4G last mile.
- 2) All bidders in category 2, should have minimum of 100 numbers of locations feasible on 4G Last mile.
- 3) The locations feasible for the “L1 bidder for MPLS 4G” and are not awarded to the “L1 bidder of MPLS on RF last mile” will be awarded to the “L1 bidder of MPLS 4G”. However, the order will be released to the L1 bidder for MPLS 4G” if and only if the minimum number of locations comes to be more than 50.
- 4) If minimum number of locations of L1 bidder for MPLS 4G category, is < 50 as per clause 3 under “Category 2: For MPLS on 4G last mile”, then the L1 bidder will be given additional 7 days after opening of commercial bid to do L2 feasibility test to make minimum of 50 number of locations feasible which are not awarded to the “L1 bidder of MPLS on RF last mile”. If the L1 bidder fails to make at least 50 number of locations feasible within 7 days, no order shall be released in category 2 link.
- 5) The MPLS 4G should provide minimum of 256Kbps bandwidth per location at any point of time. The MPLS should be in mesh topology.
- 6) The backhaul bandwidth of 40% of the total bandwidth of all ordered locations.
- 7) Bank will do a POC to check the reliability of the MPLS 4G link of the service provider before awarding the contract.
- 8) The unit rate of L1 bidder will be awarded as rate contract for two years from date of release of first purchase order. Bank at its sole discretion may release separate purchase order to L1 and bidder for additional location as per future requirement during rate contract.

Category 3: For Ku band VSAT

- 1) Only L1 bidder will be selected for Ku band 1.2m VSAT with 256Kbps dedicated bandwidth.
- 2) Bank will release order for 1.2m Ku band VSATs for the locations which are not feasible any of the selected service provider for MPLS 4G last mile or MPLS on RF last mile. Bank may also procure VSATs for other locations as and when required by the bank. However, the minimum number of VSATs order would be for 10 locations.
- 3) The VSAT should provide minimum of 256Kbps dedicated bandwidth per location at any point of time.
- 4) The backhaul bandwidth of 40% of the total bandwidth of all ordered locations. The Backhaul along with backhaul bandwidth and router charges at VSAT HUB should be free of cost to the bank.

- 5) The unit rate of L1 bidder will be awarded as rate contract for two years from date of release of first purchase order. Bank at its sole discretion may release separate purchase order to L1 and bidder for additional location as per future requirement during rate contract.

Backhaul

In all three Categories, backhaul should be provided on following ways:

- 1) All selected bidder should provide the redundant backhails with cross-connects at both the end, free of cost to the bank. The bidder has to factorize the onetime cost and recurring cost of backhaul on total cost of the project.
- 2) The backhaul should be provided on fiber media with cross-connect on copper (Ethernet) media.
- 3) All selected bidders should provide 2 backhails (redundant 1 active – 1 passive) at OGB, DC and 2 backhails (redundant 1 active – 1 passive) at OGB, DR. At both DC and DR, these backhails should be provided from two different rings / two different pops but at the Data Center and DR. At any point of time both the backhaul links at any location should not be down or disconnected.
- 4) Bidder should provide all necessary network equipment required at Bidders network HUB at no extra cost to the Bank.
- 5) Cross connect should be provided free of cost to the bank and the cross-connect should be terminated in the designated router port of bank. Bidder has to ensure proper costing and timeline for cross connects at DC and DR of Bank. Any delay due to data center service provider will not relax Successful bidder from SLA terms and conditions.
- 6) If the selected bidder is existing service provider to the bank, then they have to upgrade the backhails as per above requirement and should migrate the billing of existing links to the above proposed billing model.
- 7) At present, the **Minimum** Bandwidth requirements are as follows:

Location	Bandwidth requirement
Data Centre, Chennai	40% of total branch Bandwidth at no extra cost to the bank.
DR Site, Hyderabad	40% of total branch Bandwidth at no extra cost to the bank.
Branches/ other locations	Minimum 256 Kbps, Up-gradable up to 2Mbps

Here 40% of total branch Bandwidth can be calculated as per below example:

For 100 locations, the 40% bandwidth for DC and DR will be=
 $(256 \text{ Kbps} * 100 \text{ location}) \times 40\% = 10\text{Mbps approx.}$

Note: Bidder must increase the bandwidth of backhaul to Data Centre and Disaster Recovery Centre to accommodate the subsequent increase in number of branch as per above calculation with no extra cost to the bank.

3.2 Number of Links

Through this RFP, bank will order links for 304 branch locations.

However, bank at its sole discretion may release further order for other locations not listed in this RFP as per approved rate contract in any category based on feasibility at the time of requirement. In such case, bank may approach to selected vendor in all three category for submission of feasibility. However, bank will release order for link in the category which is best feasible for the new location.

3.3 Single Point of Contact

- 1) During implementation and delivery of the project in Category 1 and 2, the selected bidder should deploy a dedicated engineer at Head Office of OGB.
- 2) After implementation and delivery of the project, bidders at their sole discretion may deploy a dedicated engineer at Head Office of OGB. However, for support after 100% delivery of ordered location, the vendor should assign a single point of contact for all type of Call / Tickets.
- 3) The selected Bidder shall appoint a single point of contact or account manager, with whom OGB will deal with, for any activity pertaining to the requirements of this RFP or this tender.

Section 4 - Eligibility Criteria

4.1 Eligibility Criteria

The eligibility criteria to participate in bidding process are mentioned below. Only those bidders, who satisfy all the eligibility criteria as mentioned herein below, may respond. Document in support of all eligibility criteria are required to be submitted along with the Technical Bid. Offers received from the bidders who do not fulfill any of the following eligibility criteria are liable to be rejected.

1. The bidder is registered as a company in India as per Companies Act, 1956/Registered Partnership Firm (operating in the line of business) and should have been in operation for a period of at least 3 years as on date of RFP.
 - 1 The Certificate of Incorporation issued by the Registrar of Companies along with copies of Memorandum and Articles of Association/ partnership deed (in case of Partnership Firm) are to be submitted along with technical bid. (Documentary proof should be attached).
 - 2 In case the Bidding Company is the result of a merger / acquisition, at least one of the merging companies should have been in operation for at least 3 years as on date of submission of the bid
 - 3 In case the Bidding Company is the result of a demerger / hiving off, at least one of the demerged company or resulting company should have been in operation for at least 3 years as on the date of submission of bid.
2. The bidder should have minimum annual turnover of Rs. 100 Crores during the three financial years i.e. 2015-16, 2016-17 and 2017-18 or calendar years 2015, 2016, 2017 or bidder's financial years.
 - 1 Annual reports of 2015-16, 2016-17 and 2017-18 or calendar years 2015, 2016, 2017 or bidder's financial years should be attached. (Documentary proof should be attached).
 - 2 In case the Bidding Company is the result of a merger / acquisition, due consideration shall be given to the past financial results of the merging entity for the purpose of determining the net worth, minimum annual turnover and profit after tax for the purpose of meeting the eligibility criteria; should the Bidding Company be in operation for a period of less than 3 years. For this purpose, the decision of OGB will be treated as final and no further correspondence will be entertained on this.
 - 3 In case the Bidding Company is the result of a demerger / hiving off, due consideration shall be given to the past financial results of the demerged company for the purpose of determining the net worth, minimum annual turnover and profit after tax for the purpose of meeting the eligibility criteria; should the Bidding Company be in operation for a period of less than 3 years. For this purpose, the decision of OGB will be treated as final and no further correspondence will be entertained on this.
3. The bidder should have made operating profit in any one of the three financial years i.e. 2015-16, 2016-17 and 2017-18 or calendar years 2015, 2016, 2017 or the Bidder's financial years.

- 1 In case the Bidding Company is the result of a merger / acquisition, due consideration shall be given to the past financial results of the merging entity for the purpose of determining the net worth, minimum annual turnover and profit after tax for the purpose of meeting the eligibility criteria; should the Bidding Company be in operation for a period of less than 3 years. For this purpose, the decision of OGB will be treated as final and no further correspondence will be entertained on this.
 - 2 In case the Bidding Company is the result of a demerger / hiving off, due consideration shall be given to the past financial results of the demerged company for the purpose of determining the net worth, minimum annual turnover and profit after tax for the purpose of meeting the eligibility criteria; should the Bidding Company be in operation for a period of less than 3 years. For this purpose, the decision of OGB will be treated as final and no further correspondence will be entertained on this.
 - 3 *Bidder should submit Copy of the audited Balance Sheets for the preceding three years (i.e. 2015-16, 2016-17, and 2017-18).*
4. **ISO/TL Certificate:** The Bidder should have required level of ISO 9001 and ISO 27001 certification related to Network Services, Customer services and Security. *Bidder should submit copy of relevant ISO certificate need to be produced along with the Technical bid.*

5. **For Category 1 link (RF or Wireless Last Mile)**

- 1 The bidder for “Category 1” link should have commissioned and running at least 100 MPLS links over wired/wireless (offered media) as last mile in a Public / Private Sector Bank /Financial Institutions / Government Organization within India as on RFP submission date. *The Bidder should submit references copy of Purchase Order (including Referee names and contact details) and execution certificate from existing customer(s) on letter head of customer.*
- 2 The bidder should be a Telecom Service Provider and should have a valid DoT, Indian Government License to provide National Long Distance services in India. The validity of the license should be more than five years from the date of this RFP. Copies of the licenses to be provided along with self-attestation by the authorized signatory with company seal. *Bidder should submit a copy of license. In case the bidder has license where validity is less than 5 years, a declaration should be submitted by the bidder regarding obtaining renewal/fresh license.*
- 3 The bidder for “Category 1” link should have an experience of minimum 3 years in providing MPLS VPN connectivity in India. The Bidder should be capable of providing MPLS-VPN network with any-to-any connectivity and the Quality of Service (QoS). The bidder should be capable of building the MPLS-VPN Network with redundancy at all levels (equipment level, path level, route level, link Level and network Level). *Bidder should submit necessary technical references.*
- 4 The bidder for “Category 1” link should have minimum 50 numbers of MPLS POPs across India. *Bidder should submit declaration along with list of MPLS POPs address and contact details.*
- 5 Bidder must have its own HUB center/Point of Presence (PoP)/ Exchange with valid license to operate in India. *Bidder should submit documentary proof or Declaration in respect of all the above criteria.*
- 6 The bidder for “Category-1” link should have minimum of 100 numbers of feasible sites of Category -1 MPLS link of branches as mentioned in **Annexure N - Feasibility Report**. *Bidder should submit the feasibility report as per **Annexure N - Feasibility Report**.*
- 7 Bidder has to submit Feasibility report as per (technical template) **“Annexure N - Feasibility Report”**. Bank reserves the right to cross check the feasibility of branches on random basis. However, it will be sole responsibility of selected bidder to commission links as per their feasibility report.

6. For Category 2 link (4G Last Mile)

- 1 The bidder for “Category 2” link should have deployed MPLS link based on 4G media in at least one of the Bank or Financial Institute or Government Department in India with minimum 100 locations and maintained for more than 2 years. *Bidder should submit copy of Purchase order and execution certificate from existing customer(s).*
- 2 The bidder should be a Telecom Service Provider and should have a valid DoT, Indian Government License to provide National Long Distance services in India. The validity of the license should be more than five years from the date of this RFP. Copies of the licenses to be provided along with self-attestation by the authorized signatory with company seal. *Bidder should submit a copy of license. In case the bidder has license where validity is less than 5 years, a declaration should be submitted by the bidder regarding obtaining renewal/fresh license.*
- 3 The bidder for “Category 2” link should have their own operational 4G based MPLS network. The bidder / consortium partner also must have valid license to operate 4G based MPLS network in India and should be valid throughout the contract period. *Bidder should submit a copy of license agreement.*
- 4 The bidder for “Category-2” link should have minimum of 50 numbers of feasible sites of Category - 2 MPLS link of branches as mentioned in **Annexure N - Feasibility Report**. *Bidder should submit the feasibility report as per **Annexure N - Feasibility Report**.*

7. For Category 3 link (VSAT)

- 1 The Bidder for “Category-3” could be Original Equipment Manufacturer (OEM) for VSAT Hardware and Satellite Modem or premium partner / authorized reseller of the VSAT hardware and Satellite Modem in India. The Bidder must be in position to provide support / maintenance during the period of contract with the Bank. *Bidder, be it OEM or premium partner / authorized reseller, should submit a letter of authorization / Manufacturer Authorization Form (MAF) as per format provided in “Annexure K - OEM / Manufacturer’s Authorization Letter” of this RFP.*
 - 2 The Bidder should be a VSAT service provider. The Bidder should be able to give end-to-end network solution, with last mile on VSAT for Banks. The bidder should be approved VSAT service providers by Telecom Regulatory Authority of India (TRAI). *Bidder should submit a copy of license. In case the bidder has license where validity is less than 5 years, a declaration should be submitted by the bidder regarding obtaining renewal/fresh license.*
 - 3 The bidder for “Category-3” link should have deployed VSAT System in at least one Scheduled Commercial Bank or any Bank in India with minimum 200 Ku-Band VSATs and maintained for more than 3 years. *Bidder should submit copy of Purchase Order or Completion certificate from respective bank(s).*
 - 4 The bidder for “Category-3” link should have their own operational HUB with a requisite wireless planning commission (WPC) clearance. The Bidder / consortium partner also must have VSAT network with valid license to operate in India and should be valid throughout the contract period. *Bidder should submit a copy of license.*
8. The Bidder should have their own & independent full-fledged “Network Management Centre (NOC/NMC)”, round the clock (24x7) manned by skilled & technical manpower, for efficient central & remote monitoring, configuration, diagnosis troubleshooting and performance management of backbone network and last mile network of customers. *Necessary details such as location details, Technology used & resources deployed etc. to be submitted.*

9. The Bidder should have service support center in Odisha and Undertake to provide seamless service to branches from the service support centers. *Bidder should submit details of service support center along with undertaking on letter head of bidder.*
10. The Bidder must ensure that the key project personnel to be employed in this project have been sufficiently involved in similar installation, executed by the Bidder in the recent past. *Bidder should submit an undertaking for deployment of key project personnel as single point of contact for delivery and service.*
11. The bidder should have presence in thirteen service district of Odisha Gramya Bank viz Khurda, Puri, Nayagarh, Dehkanal, Anugul, Cuttack, Bhadrak, Balasore, Jajpur, Mayurbhang, Keonjhar, Jagadsinghpur, and Kendrapada with direct service centers or exclusive franchisee service centers or authorized service centers. These locations should be staffed with support personnel with experience in service support of equipment or services proposed to be used under this bid. *Bidder to submit the service center / support staff details along with full address and contact numbers of the RFP along with the technical bid. (Documentary proof should be attached).*
12. The bidder should not have been blacklisted or de-empanelled due to unsatisfactory service, by Odisha Gramya Bank or in any Head Government / PSU / Banking / Insurance company in India within last one year as on date of the RFP. *Bidder to submit the Self Declaration certificate as per format provided in “Annexure F - Declaration for Clean Track Record” of the RFP along with the technical bid. (Documentary proof should be attached).*
13. The bidder should bid directly. The bidder should not bid through third party or any other agency.
14. **Security Certificate:** All wireless connectivity should be certified for security by a reputed organization. *Bidder need to produce the security certificate or a declaration for wireless security, along with technical bid.*
15. **Managed Services and Remote NOC:**
 - I. The Bidder should own and operate a complete Primary and Redundant Network Operation Centre (NOC), in its own premises,
 - II. Such NOC should be working 24 X 7 to take care of the Network management for the Bank.
 - III. Such NOC should be managed by certified Network engineers (Number of Engineers and their qualifications should be provided along with the technical bid).
 - IV. The NOC should have been in existence for a minimum of last 3 years.
 - V. The NOC should possess ISO/ITIL/TL compliant certification.
 - VI. The NOC should have direct access to OEM TAC.
 - VII. The NOC should have professional support services from backbone equipment vendor /OEM.
 - VIII. The Bidder should have a centralized Help Desk on 24 X 7 basis to take care of the Network management for the bank and an exclusive Toll free number of Help Desk for the bank is to be provided to the Bank.

Bidder must comply with all above-mentioned criteria. Non-compliance of any of the criteria for the category bidder has selected, will entail rejection of the offer summarily. **Photocopies of relevant documents / certificates should be submitted as proof in support of the claims made.** BANK reserves the right to verify /evaluate the claims made by the vendor independently. Any decision of BANK in this regard shall be final, conclusive and binding upon the bidder.

4.2 Eligibility Criteria Response Sheet

The Bidders should complete the Eligibility Criteria Response Sheet as given in **Annexure - J**.

Failure to provide the desired information and documents may lead to disqualification of the Bidder.

4.3 Pre Contract Integrity Pact

All bidders should submit a signed Pre-Contract Integrity Pact with Odisha Gramya Bank, on a stamp paper of Rs.250. Bidder(s) without signed Pre-Contract Integrity Pact will be disqualified to participate in the bidding.

The Pre-Contract Integrity Pact should be as per “**Annexure M - Pre Contract Integrity Pact**”.

As per CVC Circular No 10/5/09 dated 18.05.2009 of Standard Operating Procedure (SOP) under clause No 2.02. "Integrity pact, in respect of a particular contract, would be operative from the stage of invitation of bids till the final completion of the contract. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings." Bidders may refer: <http://cvc.nic.in/iembank25022015.pdf>

Section 5 - Instruction to Bidders

A. The Bidding Document

5.1 RFP

RFP shall mean Request for Proposal. Bid, Tender and RFP are used to mean the same.

The Bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the Bidding document. Submission of a bid not responsive to the Bidding Document in every respect will be at the Bidders risk and may result in the rejection of its bid without any further reference to the bidder.

5.2 Cost of Bidding

The Bidder shall bear all costs associated with the preparation and submission of its bid, and OGB will in no case be responsible or liable for those costs.

5.3 Content of Bidding Document

The Bid shall be in 3 separate envelopes, Envelope A, B and C.

5.4 Clarifications of Bidding Documents and Pre-bid Meeting

A prospective Bidder requiring any clarification of the Bidding Documents may notify OGB in writing at OGB’s address or through email any time prior to the deadline for receiving such queries as mentioned in Section 1.

Bidders should submit the queries only in the format given below:

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Additional Remarks (if any)

Replies to all the clarifications, modifications received through mail and email will be posted on OGB’s website. Any modification to the bidding documents which may become necessary shall be made by OGB by issuing an Addendum.

5.5 Amendment of Bidding Documents

- At any time prior to the deadline for submission of bids, OGB may for any reason, whether at its own initiative or in response to a clarification requested by a Bidder, amend the Bidding Documents.
- Amendments will be provided in the form of Addenda to the Bidding Documents, which will be posted in OGB’s website. Addenda will be binding on Bidders. It will be assumed that the amendments contained in such Addenda had been taken into account by the Bidder in its bid.
- In order to afford Bidders reasonable time to take the amendment into account in preparing their bids, OGB may, at its discretion, extend the deadline for the submission of bids, in which case, the extended deadline will be posted on OGB’s website.
- From the date of issue, the Addenda to the tender shall be deemed to form an integral part of the RFP.

B. Preparation of Bid

5.6 Bid Price

Prices would be exclusive of all taxes, duties levies, and fees whatsoever. The bidder shall meet the requirements of Goods & Services Tax (GST) as per Government of India.

5.7 Bid Cost and Exemptions

The Bidders can submit the bid response at OGB's office at Head Office, Odisha Gramya Bank, Gandamunda, Bhubaneswar - 751030, along with non-refundable amount of **Rs.10,000.00 (Rupees Ten Thousand only)** in envelope A, payable in the form of Demand Draft/Pay Order from any scheduled commercial bank in India favoring "ODISHA GRAMYA BANK" payable at BHUBANESWAR.

Exemption of bid Price will be allowed to bidder registered under MSME / NSIC / Udayog Aadhar as Micro & Small Enterprises of service industry under category relevant to this RFP and on submission of photo copy of registration certification from relevant authority of Govt. of India.

5.8 Earnest Money Deposit (EMD) and Exemptions

The Bidder is required to deposit **Rs.3,00,000/- (Rupees Three Lakhs only)** in the form of a Demand Draft / Pay order in favor of "Odisha Gramya Bank" payable at Bhubaneswar or Bank Guarantee issued by a scheduled commercial bank valid for 12 months, with a claim period of 6 months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard, as per format in **Annexure A or B**.

No interest will be paid on the EMD.

Exemption of EMD will be allowed to bidder registered under MSME / NSIC / Udayog Aadhar as Micro & Small Enterprises of service industry under category relevant to this RFP and on submission of photo copy of registration certification from relevant authority of Govt. of India.

5.9 Return of EMD

The EMDs of successful Bidder/s shall be returned / refunded after furnishing Performance Bank Guarantee as required in this RFP.

EMDs furnished by all unsuccessful Bidders will be returned on the expiration of the bid validity / finalization of successful Bidder, whichever is earlier.

5.10 Forfeiture of EMD

The EMD made by the bidder will be forfeited if:

- a) Bidder withdraws its bid before opening of the bids.
- b) Bidder withdraws its bid after opening of the bids but before Notification of Award.
- c) Selected Bidder withdraws its bid / Proposal before furnishing Performance Bank Guarantee.
- d) Bidder violates any of the provisions of the RFP up to submission of Performance Bank Guarantee.
- e) Selected Bidder fails to accept the order within five days from the date of receipt of the order. However, OGB reserves its right to consider at its sole discretion the late acceptance of the order by selected Bidder.
- f) Bidder fails to submit the Performance Bank Guarantee within stipulated period from the date of execution of the contract. In such instance, OGB at its discretion may cancel the order placed on the selected Bidder without giving any notice.

5.11 Period of Validity of Bids

Bids shall remain valid for a period of 180 days after the date of bid opening as mentioned in Section 1 or as may be extended from time to time. OGB reserves the right to reject a bid valid for a period shorter than 180 days as non-responsive, without any correspondence.

5.12 Extension of Period of Validity

In exceptional circumstances, prior to expiry of the bid validity period, OGB may request the Bidders consent to an extension of the validity period. The request and response shall be made in writing. Extension of validity period by the Bidder should be unconditional and irrevocable. The EMD provided shall also be suitably extended. A Bidder may refuse the request without forfeiting the bid Security.

5.13 Format of Bid

The bidder shall prepare two copies (one hard copy marked as ORIGINAL and one soft copy) of the Technical Bid only. In case of any discrepancy between them, the original shall govern.

The commercial bid will be submitted as hard copy only.

5.14 Signing of Bid

The Bid shall be signed by a person or persons duly authorized to sign on behalf of the Bidder.

All pages of the bid, except for printed instruction manuals and specification sheets shall be initialed by the person or persons signing the bid.

The bid shall contain no interlineations, erasures, or overwriting, except to correct errors made by the Bidder, in which case such corrections shall be initialed by the person or persons signing the Bid.

The bid shall be signed by a person or persons duly authorized to bind the bidder to the contract. Such authority shall be either in the form of a written and duly stamped Power of Attorney "**Annexure I**" or a Board Resolution duly certified by the Company Secretary, which should accompany the Bid.

C. Submission of Bid

5.15 Envelope bidding process

The Bid shall be prepared in 3 different envelopes, Envelope A, Envelope B and Envelope C.

Each of the 3 Envelopes shall then be sealed and put into an outer envelope marked as "**RFP on Rate Contract for Implementation & Maintenance of VSAT and MPLS VPN on RF & 4G Last Mile**"

In Envelope C, bidder should submit the commercial bid in different sheet(s) as per Annexure Q(1), Q(2), Q(3) for Category-1 , Category-2, Category-3 respectively. However bidder should submit the commercial bid for the category(s), for which bidder is eligible.

The inner and outer envelopes shall be addressed to OGB at the address mentioned in Section 1.

The inner envelopes shall indicate the name and address of the Bidder.

If the outer envelope is not sealed and marked as indicated, OGB will assume no responsibility for the bids misplacement or premature opening.

5.16 Contents of the 3 Envelopes

Envelope A - Eligibility Criteria

The following documents as per the sequence listed shall be inserted inside Envelope A:

1. Bid Cost in the form of Demand draft/Pay order
2. Bid Earnest Money in the form of Demand Draft - Annexure A and B OR Bid Earnest Money in the form of Bank Guarantee – Annexure A & C
3. Bid Offer form (without price) – Annexure D
4. Bidder Information – Annexure E
5. Declaration of Clean Track Record – Annexure F
6. Declaration of Acceptance of RFP Terms and Conditions – Annexure G
7. Declaration of Acceptance of Scope of Work – Annexure H
8. Power of Attorney for signing of bid – Annexure I
9. Eligibility Criteria Compliance – Annexure J along with supporting documentary proof for each criterion as stipulated.

10. OEM/Manufacturer Authorization Letter – Annexure K
11. Network Diagram Proposed – Annexure L
12. Pre Contract Integrity Pact – Annexure M
13. Three years audited Balance Sheet and Profit and Loss Statements.
14. RFP document duly sealed and signed by the authorized signatory on each page
15. All necessary supporting documents

Envelope B – Technical bid

The following documents shall be inserted inside Envelope B:

1. Feasibility Report Signed and stamped - Annexure N
2. Client Reference – Annexure O

Envelope C - Commercial Bid

1. Commercial Bid Form – Annexure P
2. Commercial Bid for Category-1 Links – Annexure Q(1)
3. Commercial Bid for Category-2 Links – Annexure Q(2)
4. Commercial Bid for Category-3 Links – Annexure Q(3)
5. Non-Disclosure Agreement – Annexure R

5.17 Bid Submission

The Bidder should bear all the costs associated with the preparation and submission of their bid and OGB will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

Bids sealed in accordance with the Instructions to Bidders should be delivered at the address as mentioned in the Section 1.

The offers should be made strictly as per the formats enclosed.

No columns of the tender should be left blank. Offers with insufficient/inaccurate information and Offers which do not strictly comply with the stipulations given in this RFP, are liable for rejection.

5.18 Bid Currency

All prices shall be expressed in Indian Rupees only.

5.19 Bid Language

The bid shall be in English Language.

5.20 Rejection of Bid

The bid is liable to be rejected if the bid document:

1. Does not bear signature of authorized person.
2. Is received through Fax / E-mail.
3. Is received after expiry of the due date and time stipulated for Bid submission.
4. Is incomplete / incorrect.
5. Does not include requisite documents.
6. Is Conditional.
7. Does not conform to the terms and conditions stipulated in this Request for Proposal.

No bid shall be rejected at the time of bid opening, except for late bids and those that do not conform to bidding terms.

5.21 Deadline for Submission

The last date of submission of bids is given in Section 1. However the last date of submission may be amended by OGB and shall be notified through its website.

5.22 Extension of Deadline for submission of Bid

OGB may, at its discretion, extend this deadline for submission of bids by amending the bidding documents which will be intimated through OGB website, in which case all rights and obligations of OGB and Bidders will thereafter be subject to the deadline as extended.

5.23 Late Bid

Bids received after the scheduled time will not be accepted by the OGB under any circumstances. OGB will not be responsible for any delay due to postal service or any other means.

5.24 Modifications and Withdrawal of Bids

Bids once submitted will be treated, as final and no further correspondence will be entertained on this.

No bid will be modified after the deadline for submission of bids.

5.25 Right to Reject, Accept/Cancel the bid

OGB reserves the right to accept or reject, in full or in part, any or all the offers without assigning any reason whatsoever.

OGB does not bind itself to accept the lowest or any tender and reserves the right to reject all or any bid or cancel the Tender without assigning any reason whatsoever. OGB also reserves the right to re-issue the Tender without the Bidders having the right to object to such re-issue.

5.26 RFP Abandonment

OGB may at its discretion abandon the process of the selection of bidder at any time before notification of award.

5.27 Bid Evaluation Process

The Bid Evaluation will be carried out in 2 stages:

Stage 1 – Envelope ‘A’ i.e. Eligibility bid will be evaluated. Only those Bidders who have submitted all the required forms and papers and comply with the eligibility and technical criteria will be considered for further evaluation. **Envelope ‘B’** i.e. Technical bid, will be opened along with Envelope ‘A’ for verification and calculation of proposed feasible location.

Stage 2 -Envelope ‘C’ of those Bidders who qualify the eligibility and technical criteria will be evaluated further for finalizing the L1 vendor for this rate contract. The Commercial bid submitted will be evaluated for the Category(s) that the bidder qualify the eligibility and technical criteria for respective Category(s).

5.28 Contacting OGB

From the time of bid opening to the time of Contract award, if any Bidder wishes to contact OGB for seeking any clarification in any matter related to the bid, they should do so in writing by seeking such clarification/s from an authorized person. Any attempt to contact OGB with a view to canvas for a bid or put any pressure on any official of the OGB may entail disqualification of the concerned Bidder and/or its Bid.

5.29 Submission of Feasibility Report

All bidder(s) must submit feasibility report as per **Annexure N** in **Envelope ‘B’**. All bidders irrespective of proposed technology or Category, have to fill all the field of table asked with the options provided on the top of **Annexure-N**.

Bidder has to take utmost care while filling **Annexure N**. Any deviation in value filled in any of the asked field in **Annexure N**, will lead to rejection of commercial bid in that Category(s) and the commercial bid of bidder of that Category(s) will not be evaluated for calculation of L1 bidder.

No correction to **Annexure N** will be accepted after submission of bid. Bank at its sole discretion may ignore any kind of typo error, which in any way should not refer to any deviation or change to the value asked in the field.

Section 6 - Bid Opening

6.1 Opening of Bids

Bids will be opened in 2 stages:

Stage 1 – In the first stage the ‘Eligibility’ and ‘Technical’ Bids i.e. Envelope ‘A’ and Envelope ‘B’ will be opened.

Stage 2 – Envelope ‘C’ will be opened for technically qualified bidders for selection of L1 bidder.

6.2 Opening of Eligibility and Technical Bids

OGB will open Eligibility bid (Envelope ‘A’) and Technical bid (Envelope ‘B’) in presence of Bidders representative(s) who choose to be present on the date, time and address mentioned in Section 1 or as amended by OGB from time to time.

The representatives of the Bidders have to produce an authorization letter from the Bidder/ Identity card to represent them at the time of opening of the bids. Only one representative will be allowed to represent each Bidder. In case the Bidder’s representatives are not present at the time of opening of bids, the bids will still be opened at the scheduled time at the sole discretion of OGB.

The bidder’s representatives who are present shall sign the register evidencing their attendance. In the event of the specified date of bid opening being declared a holiday for OGB, the bids shall be opened at the appointed time and place on next working day.

6.3 Opening of Envelope C - Commercial Bids

Bank will intimate the date and time of opening of Envelope C (commercial bids) to the bidders satisfying eligibility criteria and Technical requirement of this RFP. Commercial bid in Envelope C will be opened for selection of L1 bidder(s) for all Category(s).

Section 7 - Bid Evaluation

7.1 Preliminary Examination of Eligibility Bids

OGB will examine the bids to determine whether they are complete; whether required information have been provided as underlined in the bid document; whether the documents have been properly signed and whether bids are generally in order.

Eligibility and compliance to all the forms and Annexure would be the first level of evaluation. Only those Bids which comply to the eligibility criteria will be taken up for further technical evaluation.

OGB may waive any minor informality, non-conformity or irregularity in a bid that does not constitute a material deviation provided such waiver does not prejudice or affect the relative ranking of any Bidder.

If a Bid is not substantially responsive, it will be rejected by OGB and may not subsequently be made responsive by the Bidder by correction of the nonconformity. OGB's determination of bid responsiveness will be based on the content of the bid itself. OGB may interact with the Customer references submitted by Bidder, if required.

7.2 Evaluation of Technical Bids

The Technical Evaluation will be based on the following broad parameters:

- a) Compliance to Technical Specifications as specified in the RFP.
- b) OGB reserves the right to call for presentation and discussions on the approach of execution of project etc., from the short-listed Bidders based on the technical bids submitted by them to make an evaluation. Such presentations and minutes of meetings will become part of the technical bid.
- c) Review of written reply, if any, submitted in response to the clarification sought by OGB, if any.
- d) Submission of duly signed compliance statement as stipulated in Annexures. Details / Brochures containing details about the proposed solution are to be enclosed.
- e) To assist in the examination, evaluation and comparison of bids OGB may, at its discretion, ask any or all the Bidders for clarification and response shall be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.
- f) OGB may interact with the Customer references submitted by bidder, if required. To assist in the examination, evaluation and comparison of bids OGB may, at its discretion, ask any or all the Bidders for clarification and response shall be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.

OGB reserves the right to shortlist bidders based on technical evaluation criteria.

7.3 Evaluation of Commercial Bids:

Commercial bids of only the technically qualified short-listed bidders will be opened for selection of L1 bidder.

7.4 Successful Evaluated bidder:

The bidders with lowest commercial bid identified in each segment separately will be declared as the successful bidder and will be called L1 bidder for that segment. The award of quantity will be based on the selection criteria mentioned in Category 1, Category 2 and Category 3 of "Clause 3.1 – Scope of Work".

Section 8 - Terms and Conditions

8.1 Notification of Award / Purchase Order

After selection of the L1 bidder in each Category, as given in Clause 7.4, and after obtaining internal approvals and prior to expiration of the period of Bid validity, OGB will send Notification of Award / Purchase Order to the selected Bidder.

Once the selected Bidder accepts the Notification of Award the selected Bidder shall furnish the Performance Bank Guarantee to OGB and SLA.

In any category if the L1 bidder refuses to accept the Purchase Order or L1 bid got rejected for violation of terms mentioned in the RFP, the bidding process for that category will be cancelled. The bidder will be disqualified for all other categories even though the bidder comes L1 in other categories. In such case, the locations of that category will be offered to L1 bidder other Category subject to feasibility.

8.2 Proof of Concept (POC) for Category-2 Link:

The bidder(s) participating for "Category 2" link having minimum number of feasibility, should provide "Proof of Concept (POC)" at two selected feasible location of OGB within 14 days from date of opening of Technical Bid. The same would be evaluated by Technical Committee of Bank and Branch Manager or the selected location.

This will be qualifying criteria for eligible for opening of Commercial Bid for Category 2 link. The Evaluation will be done on following points. Bidder has to qualify all points:

- 1 The Link should support BGP protocol either between interface IPs or Loopback IPs.
- 2 Ping with 1000 count between two ends of 4G Customer Premises Equipment should have 99.8% reply.
- 3 File size of 10 Mega Byte should be downloaded completely within 6min when transferred between two locations.
- 4 Web page with 1 Mega Byte page should load within 40 sec.

8.3 Term of the Order

The term of the Notification of Award / Purchase Order / Contract Period shall be for a period of 5 years from date of release of first purchase order.

However, the unit price of L1 bidder(s) will be awarded as rate contract to selected bidder for a period of 2 years from date of release of first purchase order category wise. Bank at its sole discretion may release separate purchase order to extend the connectivity to other locations of bank as per rate contract within the period of 2 years. During this period of rate contract of 2 years, there should not be any upward revision in price. Bidder may extend any downward revision in price to bank during the period of rate contract.

8.4 Acceptance Procedure

- Within 5 days of receipt of Notification of Award/Purchase Order the successful Bidder shall send the acceptance.
- Failure of the successful Bidder to comply with the above requirements shall constitute sufficient grounds for the annulment of the award
- Upon the successful Bidder accepting the Purchase Order and signing the contract, if required, and NDA, OGB will promptly notify each unsuccessful Bidder and will discharge all remaining EMDs, if any.

8.5 Performance Bank Guarantee

The Successful bidder shall, within 14 working days of receipt of Purchase Order, submit a Performance Bank Guarantee (PBG) equal to 10% of total value of the Purchase order (exclusive of taxes), valid for 5 years, with a claim period of 12 (twelve) months from the date of expiry of the validity period of the Bank Guarantee (BG), as per statutory provisions in force. In case the successful bidder does not submit the PBG, OGB shall withhold an amount equal to 10% of the invoice value from the payments due to the bidder.

8.6 Taxes and Duties

All taxes, if any, shall be deducted at source as per then prevailing rates at the time of release of payments.

Prices shall be exclusive of all taxes, duties. The bidder should meet the requirements of Goods & Services Tax (GST) of India.

8.7 Delivery Address:

Delivery locations will be provided along with the Purchase Orders

8.8 Implementation schedule (SLA for Delivery)

1. Delivery and Up-gradation of Backhaul

Selected Bidders in all three Category has to either up-grade or deliver redundant backhaul at both DC and DR as per clause 3.1 - “scope of work” within 4 weeks of release of purchase order.

2. Delivery Schedule for Category 1

The selected bidder in category 1 should deliver the links as per below schedule:

In here delivery includes Installation of Pole, RF or Wireless devices, and link provisioning and link handover after testing.

Phase	Delivery Target	Timeline from date of PO
Phase 1	35% of ordered locations	8 weeks
Phase 2	75% of ordered locations	12 weeks
Phase 3	100% of ordered locations	16 weeks

3. Delivery Schedule for Category 2

The selected bidder in category 2 should deliver the links as per below schedule:

In here delivery includes Installation of Pole, MPLS 4G devices, link provisioning and link handover after testing.

Phase	Delivery Target	Timeline from date of PO
Phase 1	35% of ordered locations	6 weeks
Phase 2	75% of ordered locations	8 weeks
Phase 3	100% of ordered locations	12 weeks

4. Delivery Schedule for Category 3

The selected bidder in category 3 should deliver the links as per below schedule:

Phase	Delivery Target	Timeline from date of PO
Phase 1	35% of ordered locations	6 weeks
Phase 2	75% of ordered locations	8 weeks
Phase 3	100% of ordered locations	10 weeks

Bank may order delivery of some VSATs Hardware at Head Office Warehouse for future use at branches. Bank will gradually intimate the selected vendor to shifting the VSATs from Head Office Warehouse to branch premises as an when required. Such shifting will be restricted to location within 13 operation district of Odisha.

In such case, the vendor has to arrange for courier or transportation free of cost. Bank will release the payment for VSAT Hardware only and the payment for installation will be released after installation of VSAT at designated location of Bank.

8.9 Network Availability (SLA Network Uptime):

The table below specifies the end-to-end link uptime matrix along with Mean Time to Resolve (MTTR).

No	Office	City	Uptime per month	MTTR (HH:MM)
1	Bank’s Head Office, Primary Data Centre, and DR Centre	Metros	99.50%	01.00
2	Branches/ Other locations	Tier 1 & 2 cities	99%	01.00 to 06.00

		(State Capitals/ District Headquarters)		
3	Branches/ Other locations	Tier 3 cities & Rural (Bank’s Rural branches and all other locations not covered under the above classifications)	98 %	Maximum - 8 Hrs

SLA clauses are applicable for the Link Uptime excluding CPE (Routers). Rest of the penalty against uptime will be calculated as per Clause 1.6.2 (SLA clauses for network).

All branch locations should have uptime as per the above table per month and excluding the scheduled preventive maintenance, the down time due to bank’s decision and also the down time should be restricted to 3 hours in a single event during the working hours of the bank’s locations. The availability of Data Center and DR Center connectivity should be 99.50% uptime per month and the downtime should be restricted to 1 hour in a single event, which includes down time due to the preventive maintenance. Preventive maintenance should be done only with prior concurrence of the bank.

The service window at Branches will be between 9 a.m. and 6 p.m. The MTTR and relevant Penalty will be based on the service window for Branches. Successful bidder has to make necessary arrangement in their uptime report for MTTR calculation with in Service Window.

Whenever the link downtime happens at any of the locations after the closing of the branch/any of the locations where round the clock connectivity is not required, the bidder in consultation with the branch/ITD-Administrative office may plan and work for the resolution of the link failure either on the same day or before next working day’s business hours depending on the location and the reason for link failure. Such overnight downtime will not be counted for penalty.

The network uptime shall be computed as under:

$$\text{Uptime (\%)} = \frac{\text{Sum of TH during the month} - \text{Sum of DH during the month}}{\text{Sum of TH during the month}} \times 100$$

Note:

1. Uptime (%) shall be calculated after providing cushion for permissible MTTR as described above.
2. TH = Total Hours
3. DH = Downtime Hours

The bidder has to furnish details as to how they plan to guarantee the stipulated uptime.

MTTR will not be calculated after working hours of the locations except for data centers. In case of 24x7 locations, MTTR will be calculated during the working hours of the attached branch.

MTTR will be allowed only for two downtime events for each location in a month. More than two MTTR will attract penalty.

As business critical applications will be running on the Bank’s Network, any extended downtime as mentioned below will severely affect Bank’s business causing substantial financial and reputation loss. Therefore, to avoid such losses, the successful bidder should take adequate steps to deliver the desired uptime.

The bank will have periodical review of the availability/performance of links. If the links are down continuously for a longer time or non-fulfilment of various parameters in functioning of links, the bank may terminate the contract fully or partly, if required.

8.10 Link up-gradation (SLA for Up-Gradation):

Any Up-gradation of bandwidth at any of the branches/location should be made available within 21 days from the date of work order or notification by e-mail from controlling office of Bank and the same should be provided without any downtime for the existing systems and network. Also the Up-gradation of Bandwidth on demand should be provided, wherever feasible, without any change in the media already provided.

8.11 Bandwidth Availability (SLA for Availability of Bandwidth):

The bandwidth of links under category 1 should be as per ordered bandwidth at all location at any point of time.

The bandwidth of links under category 2 should be as per ordered bandwidth at all location on best effort basis.

The bandwidth of links under category 3 should be as per ordered bandwidth at all locations. The VSAT should not restrict or prioritize any type of traffic of Bank.

8.12 Penalty Clauses:

1. Penalty for Delay in Commissioning:

The penalty for delay period in weeks and part thereof after the time frame mentioned in clause 8.7 – “Implementation schedule (SLA for Delivery)” will be calculated as follows:

Penalty will be charged on Total One Time Cost of delayed link.

Delay in Weeks	Penalty on Category 1 Links	Penalty on Category 2 Links	Penalty on Category 3 Links
1	1%	1%	1%
2	1%	2%	2%
3	2%	3%	3%
4	2%	4%	4%
5	3%	5%	5%
6	4%	7%	7%
7	4%	9%	9%
8 and above	5%	10%	10%

In case of delay is more than acceptable limit, Bank reserves rights to invoke the performance guarantee submitted by the successful bidder.

In case the service provider has completed all the necessary required infrastructure but the link could not be commissioned due to issues attributed to bank, such delay will be exempted from the penalty calculations. The service provider has to record the reasons for the delay in providing the link and communicate to ITD, Administrative Office then and there. The copy of this communication should be produced along with the invoice for claiming exemption in penalty.

Wherever the commissioning is delayed due to delay in obtaining permission from local authorities, it will not attract penalty if supporting documents acceptable to the bank are provided. The service provider has to inform the details to Network Department of OGB Head Office along with copies of application to local authorities and necessary fees paid, if any, to claim exemption from penalty.

Bank will not impose any Late Delivery Penalty on Bidder on account of delay due to non-availability of permission from owner of bank premises, or Government Bodies, or any delay due to Bank.

The Bidder must strictly adhere to the implementation schedule, specified in the Work Order for performance of the obligations arising out of the contract and any delay will enable the Bank to resort to any or both of the following:

- 1 The Bidder shall be liable to pay the Bank, penalty at the rate specified for delayed performance per week or part thereof of such delay, subject to a maximum of 10 % of the One Time Cost of delayed link.
- 2 Termination of the agreement fully or partly and claim of liquidated damages.

If the delay is beyond 12 weeks for any link, the phase 3 payment of the links will be withheld till the commissioning is completed and the Bank reserves the right to invoke the performance guarantee submitted by the successful bidder.

3. Penalty for not meeting the SLA on Network Uptime:

Bank will pay charges on per site basis after taking into account the downtime of the Link at each location as detailed below.

The penalty for downtime, if any, for any link is calculated on monthly basis and deducted on quarterly arrear payment for bandwidth. The penalty for downtime for any link during any quarter shall not exceed the quarterly charges payable for that particular link.

Whenever the links are not functioning due to reasons attributable to Bank like earthing, UPS power, problems in Bank's router etc., the penalty for downtime will not be levied. The service provider has to record the above reasons and communicate to ITD, Administrative office then and there. The copy of this communication should be produced along with the invoice for claiming exemption in penalty.

- 1 *At all locations, for every percentage or part thereof, for down time over and above the MTTR allowed for respective location under Clause 8.8 – "Network Availability (SLA Network Uptime)", 1% of the charges payable from Quarterly Recurring Cost for every 1% downtime will be deducted as penalty.*
- 2 *If the downtime over and above the MTTR exceeds 5% of the uptime committed as per Clause 8.8 – "Network Availability (SLA Network Uptime)", 80% of the charges payable to the particular site per Quarter will be deducted from the invoice amount payable for the quarter.*

When there is downtime in any of the data centers, all the locations which are connected to the respective data center will be reckoned as down.

8.13 Warranties and Support

The successful or awarded bidder for "Category -1", "Category -2", and "Category-3" link should provide comprehensive on-site warranty for 5 years or till end of contract period, whichever is earlier. The comprehensive warranty shall cover all Hardware, Software and equipment provided by the vendor at all location of bank.

Bidder guarantees the whole of the Goods against any defects or failure, which arise due to faulty materials, workmanship or design (except materials or design furnished by OGB)

Bidder should provide end-to-end support in replacement of any or compete part of equipment, poles or hardware provided under this warrantee. The warrantee should be comprehensive in nature.

The warrantee should cover damage to the external Pole / Tower and all equipment / Hardware provided by Vendor due to all causes except Lightning, Cyclone with wind speed more than 150Km per hour and earthquake.

Vendor has to maintain or replace the cable and connector between Out Door Unit (ODU) and In Door Unit (IDU) Free of cost to the bank during Warrantee Period as an when required. Bidder may provide protective covering to the cable to protect it from damage due to external factor.

Bank will provide VSAT protection cage from Monkey for "Category-3" links or VSAT out door unit, where ever both field engineer of selected bidder and Branch Manager at the installed location agrees for the requirement of the same.

The warrantee should be provided to bank free of cost and bank will not release any payment against warranties.

8.14 Procurement Model (OPEX or Rental)

Bank will procure the link in all three categories i.e. "Category-1", "Category-2", and "Category-3" in OPEX (Rental) model.

8.15 Repeat Order

OGB at its sole discretion may release further order for other locations listed or not listed in this RFP as per approved rate contract in any category based on feasibility at the time of requirement with in contract period of 2 years. In such case, bank may approach to selected vendor in all three category for submission of feasibility. However, bank will release order for link in the category which is best feasible for the new location.

8.16 Product Upgrades

At any time during term of the purchase order / performance of the RFP/Contract, should technological advances be introduced by the OEM/ Bidder for information technologies originally offered by the bidder in its bid and still to be delivered, the bidder shall be obliged to offer to OGB the latest version of the available technologies having equal or better performance or functionality at the same or lesser unit prices.

During performance of the RFP/Contract, the Bidder shall offer to OGB all new versions, releases and updates of hardware, software, Firmware as well as related technical support within 30 days of their availability from the OEM free of cost, where ever applicable.

8.17 Payment Terms:

Payment in all category will be released only after submission of Service Level Agreement (SLA) and Performance Guarantee as per **Clause 8.5** as mentioned in this RFP. Payments will be released after submission of correct invoice as per bank's requirement along with required documents. However, payment procedure will be followed as below:

For Category 3 Link, Hardware Rental and Bandwidth Rental will be released to maximum of two accounts of Vendor. The parent company or its 100 percent subsidiary company or by combined entities can participate in this process.

1 Hardware / equipment / Pole Rental

The Payment against Hardware / equipment / Pole Rental will be released as quarterly arrear. The hardware rental should start from the date of handover of the working link. The date of handover of the link will be the acceptance date of link by bank.

Link acceptance will be provided by Head Office over email after successful testing of link and on submission of installation report by the vendor.

Penalties for delayed commissioning of links if any, shall be calculated as defined in **Clause 8.12** of the RFP and will be deducted from the hardware rental.

At the time of commissioning of links, the service provider has to arrange for Commissioning report containing the full details of the links commissioned which will be prepared /signed by the provider and validated by Bank/Network integrator of Bank.

The commissioning report should include the actual height of pole or tower installed or details of ODU or IDU installation.

2 Bandwidth Rental

The payment against bandwidth rental will be released as quarterly advance if and only if, Service provider submits Performance Guarantee as per **Clause 8.5** after deduction of penalties as defined in **Clause 8.12**. Else, the Recurring payment will be paid as Quarterly Arrear after deduction of penalties as defined in **Clause 8.12**.

The bandwidth rental should start from the date of handover of the working link. The date of handover of the link will be the acceptance date of link by bank.

Service Provider should submit down call and SLA reports towards links commissioned/maintained at our locations during the previous quarter along with the invoice.

Penalties for downtime, if any, shall be calculated for every month and recovered from payments to be made at the end of that quarter as defined in **Clause 8.12** of the RFP.

3 Additional Chargeable Activity

Payment against chargeable activity released during the contract period as per approved commercial and additional Work Order / Purchase Order will be released only after submission correct invoice along with activity report signed by the manager of respected bank location and reference Purchase Order.

8.18 Shifting of Link

Bank will issue separate Work Order for shifting of Link in same premises or to different premises at any point of time during contract period. The shifting order will be released as per approved shifting rate under rate contract in the scope of this RFP.

The shifting activity should be completed within 10 days of release of PO through e-mail only. Hard copy of PO may be collected by Provider for their requirement. The links have to be shifted within a period of 10 days from the Date of request for Shifting or the Date of Intimation from the Bank about the Site readiness at new location whichever is later. In case of shifting of link, the vendor has to provide all necessary material and work force within the approved shifting rate.

The shifting rates quoted by L1 bidder under this RFP is subject to negotiation. The same would be negotiated between Purchase Committee and the representative of L1 bidder. The mutually agreed rate will be treated as rate contract during contract period

8.19 Out Door Unit Installation (Pole / Tower / VSAT)

The height of the roof top pole / tower in Category 1 link should not exceed 6m and Ground based pole / tower should not exceed 9m.

The height of the roof top pole in Category 2 link should not exceed 3m and should be wall mounted, if required.

The Pole / Tower should not fall or bend under wind speed of 150Km per hour or more. The installation of pole or tower should not damage the roof top or premises in any means.

The installation of VSAT should not damage the roof top or premises in any means.

The Out Door Pole in Category 1 and Category 2 should be connected to Earth-Pit provided by Bank.

8.20 Resolution of Network Issue

The Selected bidder should provide a web portal accessible over internet to raise trouble ticket for each link. The selected bidder also have to provide a one stop contact number of helpdesk to raise ticket and get resolution details over phone.

The Service Provider should give a note on help desk operation, trouble ticketing (Pro-active/Complaints), call escalation, resolution procedure for attending downtime at each location. The SLA will be reviewed on a quarterly basis.

8.21 Confidentiality

The Bidder shall treat the details of the documents as secret and confidential. The Successful Bidder shall execute separate NDA on the lines of the draft provided in the **Annexure R** hereof.

In the event of disclosure of Confidential Information to a third party in violation of the provisions of this Clause, the defaulting party shall use all reasonable endeavors to assist the supplying party in recovering and preventing such third party from using, selling or otherwise disseminating of such information.

The Parties obligations under this Section shall extend to the non-publicizing of any dispute arising out of this Agreement.

The terms of this clause shall continue in full force and effect for a period of five (5) years from the date of disclosure of such Confidential Information.

In the event of termination of this Agreement, upon written request of the disclosing Party, the receiving Party shall immediately return the disclosing Party's Confidential Information, or at the disclosing Party's option destroy any remaining Confidential Information and certify that such destruction has taken place.

8.22 Indemnity

The bidder shall indemnify, protect and save OGB and hold OGB harmless from and against all claims, losses, costs, damages, expenses, action suits and other proceedings, (including reasonable attorney fees), relating to or resulting from any act or omission or negligence or misconduct of the bidder and its employees and representatives, breach of the terms and conditions of the agreement or purchase order, false statement by the bidder, employment claims of employees of the bidder, third party claims arising due to infringement of intellectual property rights, death or personal injury attributable to acts or omission of bidder, violation of statutory and regulatory provisions including labour laws, laws related to information technology and intellectual property rights, breach of confidentiality obligations, breach of warranty.

Indemnity would be limited to court or arbitration awarded damages and shall exclude indirect, consequential and incidental damages and compensation. Bidder shall indemnify OGB, provided OGB promptly notifies the Bidder in writing of such claims and the Bidder shall have the right to undertake the sole defense and control of any such claim.

8.23 Bidder's Liability

The selected Bidder will be liable for all the deliverables.

The Bidder's aggregate liability in connection with obligations undertaken under the purchase order, regardless of the form or nature of the action giving rise to such liability (whether in contract, tort or otherwise), shall be at actual and limited to the value of the contract/purchase order.

The Bidder's liability in case of claims against OGB resulting from willful and gross misconduct, or gross negligence, fraud of the Bidder, its employees, contractors and subcontractors, from infringement of patents,

trademarks, and copyrights or other Intellectual Property Rights or breach of confidentiality obligations shall be unlimited.

8.24 Obligations of the Bidder

Standard of Performance: The Bidder shall perform the services and carry out their obligations with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment materials and methods. The Bidder shall always act in respect of any matter relating to this RFP or to the services as faithful advisor to OGB and shall at all times support and safeguard OGB's legitimate interests in any dealings with third parties.

Prohibition of Conflicting Activities: The Bidder shall not engage and shall cause their personnel not to engage in any business or professional activities that would come in conflict with the activities assigned to them under the contract.

8.25 Exit option and contract re-negotiation

- a) OGB reserves its right to cancel the order in the event of happening of one or more of the situations as mentioned in the "Order Cancellation" clause.
- b) OGB reserves its right to cancel the contract on event of Amalgamation / Merger of Bank with other entity of bank leading to change of network service provider as per requirement of new entity post amalgamation / Merger. In such case Bank is not liable for any payment due to termination of contract.
- c) Notwithstanding the existence of a dispute, and/or the commencement of arbitration proceedings, the Bidder should continue to provide the facilities to OGB at the site.
- d) Reverse transition mechanism would be activated in the event of cancellation of the RFP/contract or exit by the parties prior to expiry of the RFP/contract. The Bidder should perform a reverse transition mechanism to OGB or its selected vendor. The reverse transition mechanism would facilitate an orderly transfer of services to OGB or to an alternative 3rd party / vendor nominated by OGB. Where OGB elects to transfer the responsibility for service delivery to a number of vendors, OGB will nominate a service provider who will be responsible for all dealings with the Bidder regarding the delivery of the reverse transition services.
- e) The reverse transition services to be provided by the Bidder shall include the following:
 1. The Bidder shall suitably and adequately train OGB or its designated team or new service provider for fully and effectively changeover of bank's network.
 2. Bidder shall provide adequate documentation thereof.
 3. The Bidder shall jointly manage the Links with OGB or designated team for a reasonable period of time
- f) **Knowledge Transfer:** The Bidder shall provide such necessary information, documentation to OGB or its designee, for the effective management and maintenance of the Deliverables under this RFP/contract. Bidder shall provide documentation (in English) in electronic form where available or otherwise a single hardcopy of all existing procedures, policies and programs required for supporting the Services. Such documentation will be subject to the limitations imposed by bidder's Intellectual Property Rights of this RFP/Agreement.
- g) **Warranties:**
 1. All the warranties held by or in the name of the bidder shall be assigned or transferred as-is, in the name of OGB. The bidder shall execute any and all such documents as may be necessary in this regard.
 2. The bidder shall provide all other services as may be agreed by the parties in connection with the reverse transition services. However, in case any other services, in addition to the above are needed, the same shall be scoped and priced.

3. The bidder recognizes that considering the enormity of the assignment, the transition services listed herein are only indicative in nature and the bidder agrees to provide all assistance and services required for fully and effectively transitioning the services provided by the bidder under the scope, upon termination or expiration thereof, for any reason whatsoever.
- h) The rates for availing services during reverse transition period would be the same as payable during the RFP/contract period for the respective services, during which the existing Bidder would transfer all knowledge, know-how and other things necessary for OGB or new bidder to take over and continue to manage the services. The Bidder agrees that the reverse transition mechanism and support during reverse transition will not be compromised or affected for reasons whatsoever is for cancellation.
- i) OGB shall have the sole and absolute discretion to decide whether proper reverse transition mechanism over a period of 6 months, has been complied with. In the event of the conflict not being resolved, the conflict will be resolved through Arbitration.
- j) OGB and the bidder shall together prepare the Reverse Transition Plan. However, OGB shall have the sole decision to ascertain whether such Plan has been complied with.
- k) The Bidder agrees that in the event of cancellation or exit or expiry of the RPF/contract it would extend all necessary support to OGB or its selected vendors as would be required

8.26 Extension of RFP/Contract

The bidder shall be required to consistently execute, in a successful and professional manner, the jobs assigned under this RFP/Contract, to the satisfaction of and as decided by the OGB up to a contract period reckoned from the date of commencement of the services and may be extended for further period on satisfactory performance by bidder. However even in case, the bidder is not interested to extend the RFP/Contract for a further period, bidder shall be essentially required to execute the work at least for next 6 months period on the same rates and terms & conditions of the RFP/Contract.

OGB at its sole discretion may extend the contract after five years from the date of release of First Purchase Order in each Category of links on mutually agreed terms between the service provider(s) and bank.

OGB has right to alter (increase or decrease) the number of Links in all Categories of Links. OGB has right to place order for additional links in any category or cancellation of any links to the bidder for any Category in the Contract. The RFP/contract shall be co-terminus with the Purchase orders issued unless extended by OGB.

8.27 Order Cancellation

OGB reserves its right to cancel the order in the event of one or more of the following situations, that are not occasioned due to reasons solely and directly attributable to OGB alone;

- i. Delay in installation is beyond the specified period as set out in the Purchase Order before acceptance of the product; or,
- ii. Serious discrepancy in the quality of service expected.
- iii. If a Bidder makes any statement or encloses any form which turns out to be false, incorrect and/or misleading or information submitted by the bidder turns out to be incorrect and/or bidder conceals or suppresses material information.

In case of order cancellation, any payments made by OGB to the Bidder for the particular service would necessarily have to be returned to OGB with interest @ 15% per annum from the date of each such payment. Further the Bidder would also be required to compensate OGB for any direct loss incurred by OGB due to the cancellation of the Purchase Order and any additional expenditure to be incurred by OGB to appoint any other Bidder. This is after repaying the original amount paid.

8.28 Termination of Contract

For Convenience: OGB, by written notice sent to Bidder, may terminate the RFP/contract in whole or in part at any time for its convenience giving three months prior notice. The notice of termination may specify that

the termination is for convenience the extent to which Bidder's performance under the RFP/contract is terminated and the date upon which such termination become effective. *OGB will release any payment applicable till date of termination for services taken, but will not release any payment request raised by vendor for termination for convenience.*

For Insolvency: OGB at any time may terminate the RFP/contract by giving written notice to Bidder, if Bidder becomes bankrupt or insolvent. In this event, termination will be without compensation to Bidder, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to OGB.

For Non-Performance: OGB reserves its right to terminate the RFP/contract in the event of Bidder's repeated failures (say more than 3 occasions in a calendar year to maintain the service level prescribed by OGB).

Notice: In any event of termination, OGB will issue notice to Vendor for a period of 90 days over e-mail / registered mail.

8.29 Effect of Termination

- The Bidder agrees that it shall not be relieved of its obligations under the reverse transition mechanism notwithstanding the termination of the assignment.
- Same terms (including payment terms) which were applicable during the term of the contract should be applicable for reverse transition services.
- The Bidder agrees that after completion of the Term or upon earlier termination of the assignment the Bidder shall, if required by OGB, continue to provide facility to OGB at no less favorable terms than those contained in this RFP. In case OGB wants to continue with the Bidder's facility after the completion of this RFP/contract then the Bidder shall offer the same terms to OGB.
- OGB shall make such prorated payment for services rendered by the Bidder and accepted by OGB at the sole discretion of OGB in the event of termination, provided that the Bidder is in compliance with its obligations till such date. However, no payment for "costs incurred, or irrevocably committed to, up to the effective date of such termination" will be admissible. There shall be no termination compensation payable to the Bidder.
- OGB may make payments of undisputed amounts to the Bidder for services rendered till the effective date of termination. Termination shall be without prejudice to any other rights or remedies a party may be entitled to hereunder or at law and shall not affect any accrued rights or liabilities or either party nor the coming into force or continuation in force of any provision hereof which is expressly intended to come into force or continue in force on or after such termination.
- Upon cancellation of contract/completion of period of service, the Bidder should peacefully handover the legal possession of all the assets provided and obtain discharge from OGB. OGB also reserves the right to assign or allot or award the contract to any third party upon cancellation of the availed services.

8.30 Force Majeure

If either party is prevented, restricted, delayed or interfered by reason of:

- a) Fire, explosion, cyclone, floods, droughts, earthquakes, epidemics;
- b) War, revolution, acts of public enemies, blockage or embargo, riots and civil commotion;
- c) Any law, order, proclamation, ordinance or requirements of any Government or authority or representative of any such Government, including restrictive trade practices or regulations;
- d) Strikes, shutdowns or labor disputes which are not instigated for the purpose of avoiding obligations herein;
- e) Any other circumstances beyond the control of the party affected; then notwithstanding anything here before contained, the party affected shall be excused from its performance to the extent such performance relates to prevention, restriction, delay or interference and provided the party so affected

used its best efforts to remove such cause of non-performances, and when removed the party shall continue performance with the utmost dispatch.

Each of the parties agrees to give written notice forthwith to the other upon becoming aware of an Event of Force Majeure, the said notice to contain details of the circumstances giving rise to the Event of Force Majeure. If the Event of Force Majeure shall continue for more than twenty (30) days either party shall be entitled to terminate the Agreement at any time thereafter without notice.

Notwithstanding the provisions of the RFP, the successful bidder or OGB shall not be liable for penalty or termination for default if and to the extent that it's delay in performance or other failure to perform its obligations under the contract is the result of Force Majeure. For purposes of this clause, "Force Majeure" means an event beyond the control of the successful bidder and not involving OGB or the successful bidder's fault or negligence and not foreseeable. Such events may include, but not restricted to wars, revolutions, epidemics, natural disasters etc.

If force majeure situation arises, the successful bidder shall promptly notify OGB in writing of such condition and cause thereof. Unless otherwise directed by OGB in writing, the successful shall continue to perform its obligations under contract as far as possible.

Neither party shall have any liability to the other in respect of the termination of this Agreement as a result of an Event of Force Majeure.

8.31 Resolution of Disputes

OGB and bidder shall make every effort to resolve amicably by direct informal negotiation, any disagreement or dispute or differences arising between them under or in connection with the RFP/Contract. If, however, the parties are not able to resolve them,

1. Such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act, 1996. Where the value of the RFP/Contract is above Rs.1.00 Crore, the arbitral tribunal shall consist of 3 arbitrators, one each to be appointed by OGB and the Bidder. The third Arbitrator shall be chosen by mutual discussion between OGB and the Bidder. Where the value of the RFP/contract is Rs.1.00 Crore and below, the disputes or differences arising shall be referred to the Sole Arbitrator. The Sole Arbitrator should be appointed by mutual consent between OGB and Bidder.
2. Arbitration proceedings shall be held at Bhubaneswar, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English;
3. The decision of the majority of arbitrators shall be final and binding upon both parties. The cost and expenses of Arbitration proceedings will be paid as determined by the arbitral tribunal. However, the expenses incurred by each party in connection with the preparation, presentation, etc., of its proceedings as also the fees and expenses paid to the arbitrator appointed by such party or on its behalf shall be borne by each party itself; and
4. Any appeal will be subject to the exclusive jurisdiction of courts at Bhubaneswar.

8.32 Compliance with Applicable Laws of India

The Bidder confirms to OGB that it complies with all Central , State, Municipal laws and local laws and rules and regulations and shall undertake to observe, adhere to, abide by, comply with and notify OGB about compliance with all laws in force including Information Technology Act 2000, or as are or as made applicable in future, pertaining to or applicable to them, their business, their employees or their obligations towards them and for all purposes of this RFP/Contract, and shall indemnify, keep indemnified, hold harmless, defend and protect OGB and its officers/staff/personnel/representatives/agents from any failure or omission on its part to do so and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from.

The Bidder shall promptly and timely obtain all such consents, permissions, approvals, licenses, etc., as may be necessary or required for any of the purposes of this RFP or for the conduct of their own business under any applicable Law, Government Regulation/Guidelines and shall keep the same valid and in force during the term of this RFP, and in the event of any failure or omission to do so, shall indemnify, keep indemnified, hold harmless, defend, protect and fully compensate OGB and its employees/officers/staff/personnel/ representatives/agents from and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from and OGB will give notice of any such claim or demand of liability within reasonable time to the Bidder.

8.33 Legal Compliances:

The Bidder confirms to OGB that its personnel/ employees/staff are covered under the provision of various Acts enacted for the protection and benefits of workmen /employees /staff or otherwise such as Employees State Insurance Act and Employees Provident Fund Miscellaneous Provision Act etc. and such other Acts like Profession Tax Act etc. as applicable and that Bidder is duly registered under the provisions of the said Acts and is complying with the provisions of the Acts.

The Bidder shall allow OGB as well as regulatory authorities to verify books in so far as they relate to compliance with the provisions of these Acts and shall provide on demand by OGB & regulatory authorities such documentary proof as may be necessary to confirm compliance in this regard. OGB shall not be responsible in any event to the employees of Bidder for any of their outstanding claims or liability in that regard. OGB shall not be responsible for any claim or demand made by such personnel for their dues outstanding against Bidder.

8.34 Intellectual Property Rights:

All rights, title and interest of OGB in and to the trade names, trademark, service marks, logos, products, copy rights and other intellectual property rights shall remain the exclusive property of OGB and Bidder shall not be entitled to use the same without the express prior written consent of OGB. Nothing in contract including any discoveries, improvements or inventions made upon with/by the use of the Bidder or its respectively employed resources pursuant to contract shall either vest or shall be construed so that to vest any proprietary rights to the Bidder. Notwithstanding, anything contained in Contract, this clause shall survive indefinitely, even after termination of this Purchase Order.

8.35 Applicable Law and Jurisdiction

The Agreement shall be governed by and interpreted in accordance with the Indian Law. The jurisdiction and venue of any action with respect to the subject-matter of this Agreement shall be the Courts of Bhubaneswar in India and each of the parties hereto submits itself to the exclusive jurisdiction and venue of such courts for the purpose of any such action.

8.36 Support Staff at Head Office

Selected vendor in Category 1 and Category 2 links with more than 100 numbers of links, should depute a support person at Head Office of Odisha Gramya Bank to handle all the issues related to this project during Office hour of Bank from date of Acceptance of Purchase Order till end of contract period or termination of this contract whichever is earlier. The support person should preferably be fluent in Odia Spoken Language and should be well verse with Computer Operation and maintenance of such project. Bank reserve rights to withdraw the support person provided by Bidder at any point of time with a notice period of 30 days.

The support person should be deputed without any additional cost to Odisha Gramya Bank. OGB shall provide seats, with required facilities like internet, intranet & LAN Connectivity free of cost for official work. These facilities shall not be used for any personal use. In case of any misuse of the facilities, penalty as deemed fit shall be imposed and recovered from the pending bills of Bidder

8.37 Facilities provided by OGB:

OGB shall provide below facilities to the selected vendor:

1. Earth-Pit for Earthing at branch location.
2. Uninterrupted Power Supply (UPS) at network rack of branch, power supply plug.
3. Branch Router (Customer Premises Equipment) with Gigabit Ethernet (GE) Port / Fast Ethernet Port.
4. Backhaul Router interface Gigabit Ethernet (GE) Port / Fast Ethernet Port at DC and DRC.
5. Monkey protection for VSAT outdoor unit, subject to prior intimation by selected vendor on or before the day of installation of VSAT. Vendor will be held liable for any damage to VSAT after installation of VSAT, in case the requirement of Monkey protection is not notified to Bank on written.

8.38 No Damage of OGB Property

Bidder shall ensure that there is no loss or damage to the property of OGB while executing the RFP/Contract. In case, it is found that there is any such loss/damage due to direct negligence/non-performance of duty by any personnel, the amount of loss/damage so fixed by OGB shall be recovered from Bidder.

8.39 Fraudulent and Corrupt Practice

“Fraudulent Practice” means a misrepresentation of facts in order to influence a procurement process or the execution of RFP and includes collusive practice among Bidder’s (prior to or after Bid submission) designed to establish Bid prices at artificial non-competitive levels and to deprive the OGB of the benefits of free and open competition.

“Corrupt Practice” means the offering, giving, receiving or soliciting of anything of value, pressurizing to influence the action of a public official or an OGB official in the process of project execution.

OGB will reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for, or in executing the project.

8.40 Limitation of Liability:

The liability of bidder under the scope of this RFP is limited to the value of the relevant order.

8.41 Governing Language

All correspondences and other documents pertaining to this Agreement shall be in English only.

8.42 Addresses for Notices

Following shall be address of OGB and Bidder

OGB address for notice purpose:

The General Manager,
Information Technology Department,
Head Office, Odisha Gramya Bank,
Gandamunda, Khandagiri,
Bhubaneswar – 751030

Supplier’s address for notice purpose: (To be filled by supplier)

Section 9 - Documents forms to be put in Envelope A

Annexure A – Bidder’s Letter for EMD

To

The General Manager,
Information Technology Dept,
Odisha Gramya Bank, Head Office,
AT- Gandamunda, P.O. - Khandagiri
Bhubaneswar – 751030.

Subject: RFP No. RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019 (REQUEST FOR PROPOSAL (RFP) ON RATE CONTRACT FOR IMPLEMENTATION & MAINTENANCE OF VSAT AND MPLS VPN OVER RF & 4G LAST MILE ON OPEX (RENTAL) MODEL.

We have enclosed an EMD in the form of a Bank Guarantee No. _____ issued by the branch of the _____ Bank, for the sum of Rs. _____ (Rupees _____). This EMD is as required by clause 5.7 of the Instructions to Bidders of the above referred RFP.

Thanking you,

Yours faithfully,

(Signature of the Bidder)

Printed Name:

Designation:

Seal:

Date:

Business Address:

Annexure B - Bid Security (Bank Guarantee)

[Bank's Name, and Address of Issuing Branch or Office]

Odisha Gramya Bank: _____

Date: _____

BID GUARANTEE No.: _____

We have been informed that _____ (hereinafter called "the Bidder") has submitted to you its bid dated (hereinafter called "the Bid") for the execution of _____ under RFP No.

Furthermore, we understand that, according to your conditions, bids must be supported by a bank guarantee.

At the request of the Bidder, we _____ hereby irrevocably undertake to pay you without any demur or protest, any sum or sums not exceeding in total an amount of Rs. _____ /-(Rupees _____ only) upon receipt by us of your first demand in writing accompanied by a written statement stating that the Bidder is in breach of its obligation(s) under the bid conditions, because the Bidder:

- (a) Has withdrawn its Bid during the period of bid validity specified by the Bidder in the Form of Bid; or
- (b) having been notified of the acceptance of its Bid by OGB during the period of bid validity, (i) fails or refuses to execute the Contract Form; or (ii) fails or refuses to furnish the performance security, if required, in accordance with the Instructions to Bidders.

This guarantee will expire:

- (a) If the Bidder is the successful bidder, upon our receipt of copies of the contract signed by the Bidder and the performance security issued to you upon the instruction of the Bidder; or
- (b) if the Bidder is not the successful bidder, upon the earlier of (i) our receipt of a copy of your notification to the Bidder of the name of the successful bidder; or (ii) twelve months after the expiration of the Bidder's Bid.

Consequently, any demand for payment under this guarantee must be received by us at the Office on or before that date.

[Signature]

Annexure C - Performance Bank Guarantee

(BANK GUARANTEE)

Date

Beneficiary: ODISHA GRAMYA BANK
Odisha Gramya Bank, Head Office,
AT- Gandamunda, P.O. - Khandagiri
Bhubaneswar – 751030.

Performance Bank Guarantee No:

We have been informed that----- (hereinafter called "the Supplier") has received the purchase order no. "-----" dated ----- issued by Odisha Gramya Bank (OGB), for ----- -- (hereinafter called "the Purchase Order").

Furthermore, we understand that, according to the conditions of the Purchase order, a Performance Bank Guarantee is required to be submitted by the Supplier to OGB.

At the request of the Supplier, We -----(name of the Bank , the details of its incorporation) having its registered office at ----- and, for the purposes of this Guarantee and place where claims are payable, acting through its ---- branch presently situated at ----- (hereinafter referred to as "Bank" which term shall mean and include, unless repugnant to the context or meaning thereof, its successors and permitted assigns), hereby irrevocably undertake to pay you without any demur or objection any sum(s) not exceeding in total an amount of Rs.----- (in figures) (Rupees----- (in words)----- only) upon receipt by us of your first demand in writing declaring the Supplier to be in default under the purchase order, without caveat or argument, or your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

Please note that you may, if you so require, independently seek confirmation with - (Bank Name & Issuing branch address) -----, that this Bank Guarantee has been duly and validly issued.

Notwithstanding anything contained in the foregoing:

The liability of ----- (Bank), under this Bank Guarantee is restricted to a maximum total amount of Rs. ----- (Amount in figures and words).

This bank guarantee is valid upto -----.

The liability of ----- (Bank), under this Bank Guarantee is finally discharged if no claim is made on behalf of OGB within twelve months from the date of the expiry of the validity period of this Bank Guarantee.

Our liability pursuant to this Bank Guarantee is conditional upon the receipt of a valid and duly executed written claim or demand, by ----- (Bank)----- (Address), delivered by hand, courier or registered post, or by fax prior to close of banking business hours on ----- (date should be one year from the date of expiry of guarantee) failing which all rights under this Bank Guarantee shall be forfeited and ----- (Bank), shall stand absolutely and unequivocally discharged of all of its obligations hereunder.

This Bank Guarantee shall be governed by and construed in accordance with the laws of India and competent courts in the city of Bhubaneswar shall have exclusive jurisdiction.

Kindly return the original of this Bank Guarantee to ----- (Bank & Its Address), upon (a) its discharge by payment of claims aggregating to Rs. ----- (Amount in figures & words); (b) Fulfillment of the purpose for which this Bank Guarantee was issued; or (c) Claim Expiry Date (date should be one year from the date of expiry of this Bank Guarantee).

All claims under this Bank Guarantee will be payable at -----
----- (Bank & Its Address).

{Signature of the Authorized representatives of the Bank}

Annexure D - Bid Offer Form (without Price)
(Bidder's Letter Head)

OFFER LETTER

Date:

To,
The General Manager,
Information Technology Dept,
Odisha Gramya Bank, Head Office,
AT- Gandamunda, P.O. – Khandagiri,
Bhubaneswar – 751030.

Dear Sir,

Subject: RFP No. RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019 (REQUEST FOR PROPOSAL (RFP) ON RATE CONTRACT FOR IMPLEMENTATION & MAINTENANCE OF VSAT AND MPLS VPN OVER RF & 4G LAST MILE ON OPEX (RENTAL) MODEL.

We have examined the above referred RFP document. As per the terms and conditions specified in the RFP document, and in accordance with the schedule of prices indicated in the commercial bid and made part of this offer.

We acknowledge having received the following addenda / corrigenda to the RFP document.

Addendum No. / Corrigendum No.	Dated

While submitting this bid, we certify that:

1. Prices have been quoted in INR and are exclusive of applicable Taxes.
2. The prices in the bid have not been disclosed and will not be disclosed to any other bidder of this RFP.
3. We have not induced nor attempted to induce any other bidder to submit or not submit a bid for restricting competition.
4. We agree that the rates / quotes, terms and conditions furnished in this RFP are for OGB and its Associates.

If our offer is accepted, we undertake, to start the assignment under the scope immediately after receipt of your order. We have taken note of Penalty clauses in the RFP and agree to abide by the same. We also note that OGB reserves the right to cancel the order and order cancellation clause as per terms and condition would be applicable. We understand that for delays not attributable to us or on account of uncontrollable circumstances, penalties will not be levied and that the decision of OGB will be final and binding on us.

We agree to abide by this offer till 180 days from the last date stipulated by OGB for submission of bid, and our offer shall remain binding upon us and may be accepted by OGB any time before the expiry of that period.

Until a formal contract is prepared and executed with the selected bidder, this offer will be binding on us. We also certify that the information/data/particulars furnished in our bid are factually correct. We also accept that in the event of any information / data / particulars are found to be incorrect, OGB will have the right to disqualify /blacklist us and forfeit bid security.

We undertake to comply with the terms and conditions of the bid document. We understand that OGB may reject any or all of the offers without assigning any reason whatsoever.

RFP on Rate Contract For Implementation & Maintenance Of VSAT And MPLS VPN Over RF & 4G Last Mile on OPEX

As security (EMD) for the due performance and observance of the undertaking and obligation of the bid we submit herewith Demand Draft bearing no. _____ dated _____ drawn in favor of "Odisha Gramya Bank" or Bank Guarantee valid for ____ days for an amount of Rs. _____ (Rs. _____ only) payable at Bhubaneswar.

Yours sincerely,

Authorized Signature [In full and initials]:

Name and Title of Signatory:

Name of Company/Firm:

Address

Annexure E - Bidder Information

Details of the Bidder				
1	Name of the Bidder (Prime)			
2	Address of the Bidder			
3	Constitution of the Company (Public Ltd/ Private Ltd)			
4	Details of Incorporation of the Company.		Date:	
			Ref#	
5	Valid Sales tax registration no.			
6	Valid Goods and Service Tax registration no. (Preferably for Odisha State Code:21)			
7	Permanent Account Number (PAN)			
8	Name & Designation of the contact person to whom all references shall be made regarding this tender			
9	Telephone No. (Cell # and Landline # with STD Code)			
10	E-Mail of the contact person:			
11	Fax No. (with STD Code)			
12	Website			
Financial Details (as per audited Balance Sheets) (in Cr)				
13	Year	2015-16	2016-17	2017-18
14	Net worth			
15	Turn Over			
16	Profit After Tax			
17	Number of Links delivered of Category 1 Links			
18	Number of Links delivered of Category 2 Links			
19	Number of Links delivered of Category 3 Links			

Annexure F - Declaration for Clean Track Record

To

The General Manager,
Information Technology Dept,
Odisha Gramya Bank, Head Office,
AT- Gandamunda, P.O. – Khandagiri,
Bhubaneswar – 751030.

Sir,

I have carefully gone through the Terms & Conditions contained in the RFP document for selection of vendor for **RFP No. RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019 (REQUEST FOR PROPOSAL (RFP) ON RATE CONTRACT FOR IMPLEMENTATION & MAINTENANCE OF VSAT AND MPLS VPN OVER RF & 4G LAST MILE ON OPEX (RENTAL) MODEL**. I hereby declare that my company has not been debarred/black listed by any Government / Semi Government / Private organizations in India / abroad. I further certify that I am competent officer and duly authorized by my company to make this declaration.

Yours faithfully,

(Signature of the Bidder)

Printed Name

Designation

Seal

Date:

Business Address:

Annexure G - Declaration for Acceptance of RFP Terms and Conditions

To

The General Manager,
Information Technology Dept,
Odisha Gramya Bank, Head Office,
AT- Gandamunda, P.O. – Khandagiri,
Bhubaneswar – 751030.

Dear Sir,

I have carefully gone through the Terms & Conditions contained in the RFP document for selection of vendor for **RFP No. RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019 (REQUEST FOR PROPOSAL (RFP) ON RATE CONTRACT FOR IMPLEMENTATION & MAINTENANCE OF VSAT AND MPLS VPN OVER RF & 4G LAST MILE ON OPEX (RENTAL) MODEL**. I declare that all the provisions of this RFP/Tender Document are acceptable to my company. I further certify that I am an authorized signatory of my company and am, therefore, competent to make this declaration.

Yours faithfully,

(Signature of the Bidder)

Printed Name

Designation

Seal

Date:

Business Address:

Annexure H - Declaration for Acceptance of Scope of Work

To

The General Manager,
Information Technology Dept,
Odisha Gramya Bank, Head Office,
AT- Gandamunda, P.O. – Khandagiri,
Bhubaneswar – 751030.

Sir,

I have carefully gone through the Scope of Work contained in the RFP document for selection of vendor for **RFP No. RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019 (REQUEST FOR PROPOSAL (RFP) ON RATE CONTRACT FOR IMPLEMENTATION & MAINTENANCE OF VSAT AND MPLS VPN OVER RF & 4G LAST MILE ON OPEX (RENTAL) MODEL.** I declare that all the provisions of this RFP / Tender Document are acceptable to my company. I further certify that I am an authorized signatory of my company and am, therefore, competent to make this declaration.

Yours faithfully,

(Signature of the Bidder)

Printed Name

Designation

Seal

Date:

Business Address:

Annexure I - Format Power of Attorney

(On Stamp paper of relevant value)

Know all men by the present, we _____ (name of the company and address of the registered office) do hereby appoint and authorize _____ (full name and residential address) who is presently employed with us holding the position of _____ as our attorney, to do in our name and on our behalf, deed and things necessary in connection with or incidental to our proposal for **RFP No. RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019 (REQUEST FOR PROPOSAL (RFP) ON RATE CONTRACT FOR IMPLEMENTATION & MAINTENANCE OF VSAT AND MPLS VPN OVER RF & 4G LAST MILE ON OPEX (RENTAL) MODEL** in response to the RFP by OGB, including signing and submission of all the documents and providing information/responses to OGB in all the matter in connection with our bid. We hereby agree to ratify all deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all deeds and things done by our aforesaid attorney shall always be deemed to have been done by us.

Dated this _____ day of _____ 2018.

For _____.

Accepted

(Signature)

(Name Designation)

Date:

Business Address:

Annexure J - Eligibility Criteria Compliance

Category Applying for:

Category 1 – Yes / No

Category 2 – Yes / No

Category 3 – Yes/ No

Note: Bidder to put “NA” for Eligibility Criterion which are not applicable for selected Category of link.

Sr. No	Eligibility Criteria	Compliance Yes/No	Documentary proof to be attached
Applicable for Bidder for all Categories.			
1	<p>The bidder is registered as a company in India as per Companies Act, 1956/Registered Partnership Firm (operating in the line of business) and should have been in operation for a period of at least 3 years as on date of RFP.</p> <p>a. The Certificate of Incorporation issued by the Registrar of Companies along with copies of Memorandum and Articles of Association/ partnership deed (in case of Partnership Firm) are to be submitted along with technical bid. (Documentary proof should be attached).</p> <p>b. In case the Bidding Company is the result of a merger / acquisition, at least one of the merging companies should have been in operation for at least 3 years as on date of submission of the bid</p> <p>c. In case the Bidding Company is the result of a demerger / hiving off, at least one of the demerged company or resulting company should have been in operation for at least 3 years as on the date of submission of bid.</p>		Documentary Proof should be submitted
2	<p>The bidder should have minimum annual turnover of Rs. 100 Crores during the three financial years i.e. 2015-16, 2016-17 and 2017-18 or calendar years 2015, 2016, 2017 or bidder’s financial years.</p> <p>a. Annual reports of 2015-16, 2016-17 and 2017-18 or calendar years 2015, 2016, 2017 or bidder’s financial years should be attached. (Documentary proof should be attached).</p> <p>b. In case the Bidding Company is the result of a merger / acquisition, due consideration shall be given to the past financial results of the merging entity for the purpose of determining the net worth, minimum annual turnover and profit after tax for the purpose of meeting the eligibility criteria; should the Bidding Company be in operation for a period of less than 3 years. For this purpose, the decision of OGB will be treated as final and no further correspondence will be entertained on this.</p> <p>c. In case the Bidding Company is the result of a demerger / hiving off, due consideration shall be given to the past financial results of the demerged company for the purpose of determining the net worth, minimum annual turnover and profit after tax for the purpose of meeting</p>		Standalone financial Audited balance sheets & Profit /loss statement, Statutory Auditor’s Report, Notes to Accounts and Schedules forming part of accounts to be submitted.

Sr. No	Eligibility Criteria	Compliance Yes/No	Documentary proof to be attached
	the eligibility criteria; should the Bidding Company be in operation for a period of less than 3 years. For this purpose, the decision of OGB will be treated as final and no further correspondence will be entertained on this.		
3	<p>The bidder should have made operating profit in any one of the three financial years i.e. 2015-16, 2016-17 and 2017-18 or calendar years 2015, 2016, 2017 or the Bidder's financial years.</p> <p>a. In case the Bidding Company is the result of a merger / acquisition, due consideration shall be given to the past financial results of the merging entity for the purpose of determining the net worth, minimum annual turnover and profit after tax for the purpose of meeting the eligibility criteria; should the Bidding Company be in operation for a period of less than 3 years. For this purpose, the decision of OGB will be treated as final and no further correspondence will be entertained on this.</p> <p>b. In case the Bidding Company is the result of a demerger / hiving off, due consideration shall be given to the past financial results of the demerged company for the purpose of determining the net worth, minimum annual turnover and profit after tax for the purpose of meeting the eligibility criteria; should the Bidding Company be in operation for a period of less than 3 years. For this purpose, the decision of OGB will be treated as final and no further correspondence will be entertained on this.</p>		Bidder should submit Copy of the audited Balance Sheets for the preceding three years (i.e. 2015-16, 2016-17, and 2017-18).
4	ISO/TL Certificate: The Bidder should have required level of ISO 9001 and ISO 27001 certification related to Network Services and Customer services.		Bidder should submit copy of relevant ISO certificate need to be produced along with the Technical bid.
5	The Bidder should have their own & independent full-fledged "Network Management Centre (NOC/NMC)", round the clock (24x7) manned by skilled & technical manpower, for efficient central & remote monitoring, configuration, diagnosis troubleshooting and performance management of backbone network and last mile network of customers.		Necessary details such as location details, Technology used & resources deployed etc. to be submitted.
6	The Bidder should have service support center in Odisha and Undertake to provide seamless service to branches from the service support centers.		Bidder should submit details of service support center along with undertaking on letter head of bidder.
7	The Bidder must ensure that the key project personnel to be employed in this project have been sufficiently involved in similar installation, executed by the Bidder in the recent past.		Bidder should submit an undertaking for deployment of key project personnel as single point of contact for delivery and service.
8	The bidder should have presence in thirteen service district of Odisha Gramya Bank viz Khurda, Puri, Nayagarh, Dehnkanal, Anugul, Cuttack, Bhadrak, Balasore, Jajpur,		Bidder to submit the service center / support staff details along with full

Sr. No	Eligibility Criteria	Compliance Yes/No	Documentary proof to be attached
	Mayurbhang, Keonjhar, Jagadsinghpur, and Kendrapada with direct service centers or exclusive franchisee service centers or authorized service centers. These locations should be staffed with support personnel with experience in service support of equipment or services proposed to be used under this bid.		address and contact numbers as per format provided in "Annexure J - Details Of Support Infrastructure Available With Bidder" of the RFP along with the technical bid. (Documentary proof should be attached).
9	The bidder should not have been blacklisted or de-empanelled due to unsatisfactory service, by Odisha Gramya Bank or in any Head Government / PSU / Banking / Insurance company in India within last three years as on date of the RFP.		Bidder to submit the Self Declaration certificate as per format provided in "Annexure D - Declaration for Clean Track Record" of the RFP along with the technical bid.
10	The bidder should bid directly. The bidder should not bid through third party or any other agency.		Bidder should submit self-declaration on company letter head
11	Security Certificate: All wireless connectivity should be certified for security by a reputed organization.		Bidder need to produce the security certificate or a declaration for wireless security, along with technical bid.
12	<p>Managed Services and Remote NOC:</p> <ul style="list-style-type: none"> • The Bidder should own and operate a complete Primary and Redundant Network Operation Centre (NOC), in its own premises, • Such NOC should be working 24 X 7 to take care of the Network management for the Bank. • Such NOC should be managed by certified Network engineers (Number of Engineers and their qualifications should be provided along with the technical bid). • The NOC should have been in existence for a minimum of last 3 years. • The NOC should possess ISO/ITIL/TL compliant certification. • The NOC should have direct access to OEM TAC. • The NOC should have professional support services from backbone equipment vendor /OEM. • The Bidder should have a centralized Help Desk on 24 X 7 basis to take care of the Network management for the bank and an exclusive Toll free number of Help Desk for the bank is to be provided to the Bank. 		Bidder has to submit a detailed report and(or) certificates.
Applicable for Bidder for "Category 1" type link.			
13	The bidder for "Category 1" link should have commissioned and running at least 100 MPLS links over wired/wireless (offered media) as last mile in a Public / Private Sector Bank /Financial Institutions / Government Organization within India as on RFP submission date.		The Bidder should submit references copy of Purchase Order (including Referee names and contact details) and execution certificate

Sr. No	Eligibility Criteria	Compliance Yes/No	Documentary proof to be attached
			from existing customer(s) on letter head of customer.
14	The bidder for “Category 1” link should be a Telecom Service Provider and should have a valid DoT, Indian Government License to provide National Long Distance services in India. The validity of the license should be more than five years from the date of this RFP. Copies of the licenses to be provided along with self-attestation by the authorized signatory with company seal.		Bidder should submit a copy of license. In case the bidder has license where validity is less than 5 years, a declaration should be submitted by the bidder regarding obtaining renewal/fresh license.
15	The bidder for “Category 1” link should have an experience of minimum 3 years in providing MPLS VPN connectivity in India. The Bidder should be capable of providing MPLS-VPN network with any-to-any connectivity and the Quality of Service (QoS). The bidder should be capable of building the MPLS-VPN Network with redundancy at all levels (equipment level, path level, route level, link Level and network Level).		Bidder should submit necessary technical references.
16	The bidder for “Category 1” link should have minimum 50 numbers of MPLS POPs across India.		Bidder should submit declaration along with list of MPLS POPs address and contact details.
17	Bidder must have its own HUB center/Point of Presence (PoP)/ Exchange with valid license to operate in India.		Bidder should submit documentary proof or Declaration in respect of all the above criteria.
18	The bidder for “Category-1” link should have minimum of 100 numbers of feasible sites of Category -1 MPLS link of branches as mentioned in Annexure K - Feasibility Report .		Bidder should submit the feasibility report as per Annexure K - Feasibility Report .
Applicable for Bidder for “Category 2” type link.			
19	The bidder for “Category 2” link should have deployed MPLS link based on 4G media in at least one of the Bank or Financial Institute or Government Department in India with minimum 100 locations and maintained for more than 2 years.		Bidder should submit copy of Purchase order and execution certificate from existing customer(s).
20	The bidder for “Category 2” link should be a Telecom Service Provider and should have a valid DoT, Indian Government License to provide National Long Distance services in India. The validity of the license should be more than five years from the date of this RFP. Copies of the licenses to be provided along with self-attestation by the authorized signatory with company seal.		Bidder should submit a copy of license. In case the bidder has license where validity is less than 5 years, a declaration should be submitted by the bidder regarding obtaining renewal/fresh license.
21	The bidder for “Category 2” link should have their own operational 4G based MPLS network. The bidder / consortium partner also must have valid license to operate 4G based MPLS network in India and should be valid throughout the contract period.		Bidder should submit a copy of license agreement.
22	The bidder for “Category-2” link should have minimum of 50 numbers of feasible sites of Category -2 MPLS link of branches as mentioned in Annexure K - Feasibility Report .		Bidder should submit the feasibility report as per

Sr. No	Eligibility Criteria	Compliance Yes/No	Documentary proof to be attached
			Annexure K - Feasibility Report.
Applicable for Bidder for "Category 3" type link.			
23	The Bidder for "Category-3" could be Original Equipment Manufacturer (OEM) for VSAT Hardware and Satellite Modem or premium partner / authorized reseller of the VSAT hardware and Satellite Modem in India. The Bidder must be in position to provide support / maintenance during the period of contract with the Bank.		Bidder, be it OEM or premium partner / authorized reseller, should submit a letter of authorization / Manufacturer Authorization Form (MAF) as per format provided in "Annexure I - OEM / Manufacturer's Authorization Letter" of this RFP.
24	The Bidder should be a VSAT service provider. The Bidder should be able to give end-to-end network solution, with last mile on VSAT for Banks. The bidder should be approved VSAT service providers by Telecom Regulatory Authority of India (TRAI).		Bidder should submit a copy of license. In case the bidder has license where validity is less than 5 years, a declaration should be submitted by the bidder regarding obtaining renewal/fresh license.
25	The bidder for "Category-3" link should have deployed VSAT System in at least one Scheduled Commercial Bank or any Bank in India with minimum 200 Ku-Band VSATs and maintained for more than 3 years.		Bidder should submit copy of Purchase Order or Completion certificate from respective bank(s).
26	The bidder for "Category-3" link should have their own operational HUB with a requisite wireless planning commission (WPC) clearance. The Bidder / consortium partner also must have VSAT network with valid license to operate in India and should be valid throughout the contract period.		Bidder should submit a copy of license.

Annexure K - OEM / Manufacturer's Authorization Letter

[The Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated. This letter of authorization should be on the letterhead of the Manufacturer and should be signed by a person with the proper authority to sign documents that are binding on the Manufacturer. The Bidder shall include it in its bid]

Date:

To:

WHEREAS

We _____, are official manufacturers/OEM vendors of _____.

We _____ do hereby authorize M/S _____ to submit a bid the purpose of which is to provide the following Goods, manufactured by us _____, and to subsequently negotiate and sign the Contract.

We hereby extend our full guarantee and warranty, with respect to the Goods offered by the above firm.

Signed by the Manufacturer/OEM Vendor:

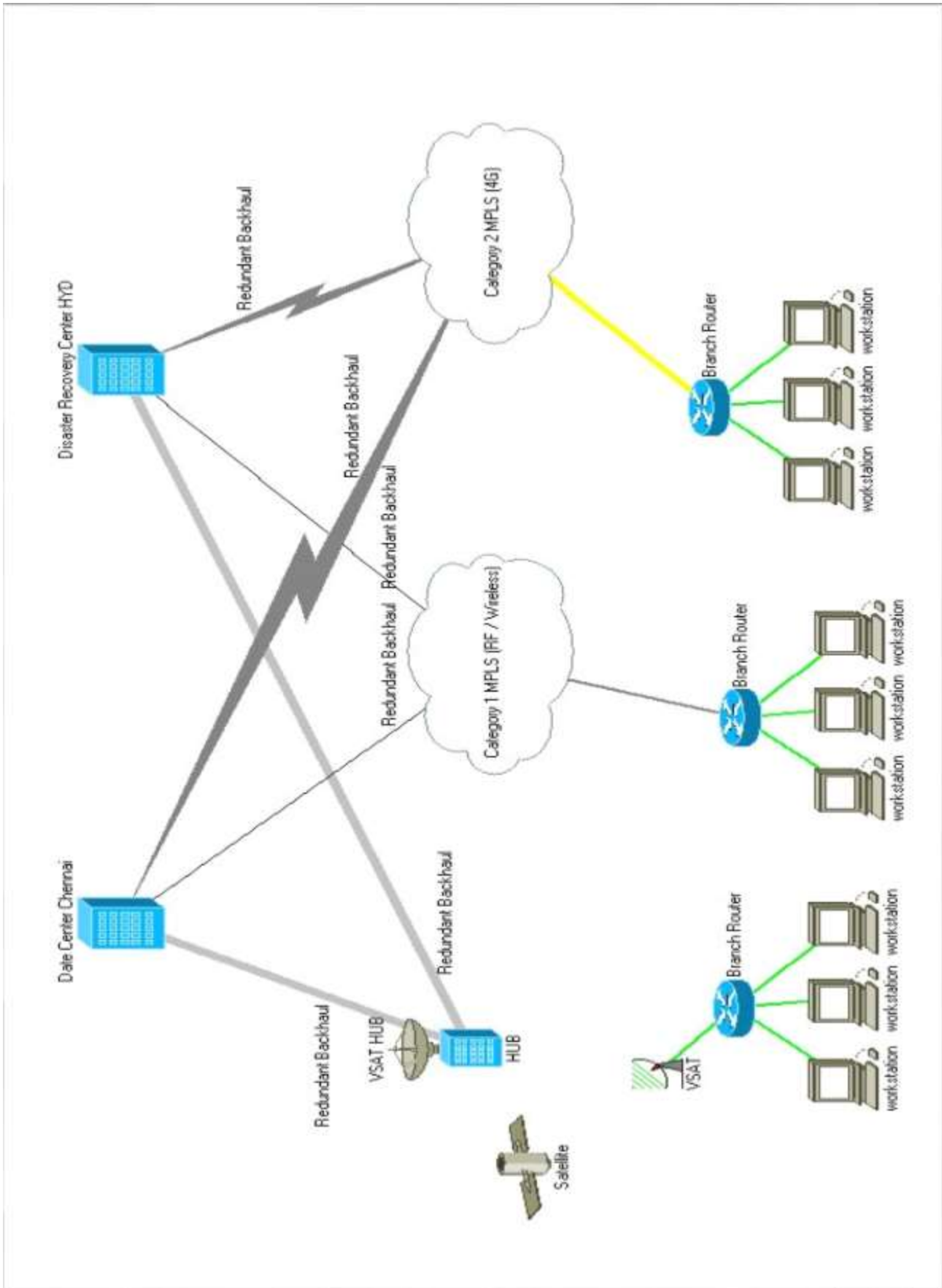
Name:

Title:

Seal:

Dated on _____ day of _____, _____

Annexure L – Network Diagram Proposed



Annexure M - Pre Contract Integrity Pact

Preamble

This pre-bid pre-contract Agreement (hereinafter called the Integrity Pact) is made on this the _____ day of _____ (month) 2018, between, on one hand, Odisha Gramya Bank acting through Shri _____, _____ Designation of the officer of Odisha Gramya Bank, a Regional Rural Bank and an undertaking of the Government of India constituted under the Regional Rural Bank Act, -1976 hereinafter called the "BUYER", which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the First Part and M/s _____, a Company incorporated under the Companies Act, or a Partnership Firm registered under the Indian Partnership Act, 1932 or the Limited Liability Partnership Act, 2008 represented by Shri. _____, Chief Executive Officer/ all the Partners including the Managing Partner (hereinafter called the " BIDDER/Seller" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS the BUYER proposes to procure (Name of the Stores/Equipment / item / Services) and the BIDDER/Seller is desirous of offering / has offered the stores/Equipment / item / Services and

WHEREAS the BIDDER is a private company/public company / Government undertaking / partnership / LLP / registered export agency and is the original manufacturer / Integrator / authorized / Government sponsored export entity of the stores / equipment / item or Service Provider in respect of services constituted in accordance with the relevant law in the matter and the buyer is a Regional Rural Bank and a Government Undertaking as such.

WHEREAS the BUYER has floated a tender (Tender No.: _____) hereinafter referred to as "Tender / RFP" and intends to award, under laid down organizational procedures, contract/s purchase order / work order for (name of contract/order) or items covered under the tender hereinafter referred to as the "Contract".

AND WHEREAS the BUYER values full compliance with all relevant laws of the land, rules, bye-laws, regulations, economic use of resources and of fairness/transparency in its relation with its Bidder(s) and Contractor(s).

AND WHEREAS to meet the purpose aforesaid both the parties have agreed to enter into this Integrity Pact or "Pact", the terms and conditions of which shall also be read as Integral part and parcel of the Tender documents and Contract between the parties.

NOW, THEREFORE in, consideration of mutual covenants contained in this Pact, to avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings, the parties hereby agree as follows and this Pact witnessed as under:

The contract is to be entered into with a view to:-

Enabling the BUYER to procure the desired said stores/ equipment/ item/ Services at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement and

Enabling BIDDERS to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the BUYER will commit to prevent corruption, in any and all forms, by its officials by following transparent procedures.

The parties hereby agree hereto to enter into this Integrity Pact and agree as follows:

Article 1: Commitments of the BUYER

1.1 The BUYER undertakes that no official / employee of the BUYER, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for

themselves or for any person, organization or third party whether or not related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

- 1.2 The BUYER will, during the pre-contract stage, treat all BIDDERS alike, and will provide to all BIDDERS the same information and will not provide any such information to any particular BIDDER which could afford an undue and unfair advantage to that particular BIDDER in comparison to other BIDDERS. The BUYER will ensure to provide level playing field to all BIDDERS alike.
- 1.3 All the officials of the BUYER will report to the appropriate Government office any attempted breach(es) or breaches per se of the above commitments as well as any substantial suspicion of such a breach.
- 1.4 In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the BUYER with full and verifiable facts and the same is prima facie found to be correct by the BUYER, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the BUYER and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the BUYER, the proceedings under the contract would not be stalled.

Article 2: Commitments of BIDDERS

2. The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:-
 - 2.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement of any kind to any official(s)/employee/persons related to such Official(s) / employees of the BUYER, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
 - 2.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement of any kind to any official of the BUYER or otherwise in procuring the Contract or forbearing 'to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Bank for showing or forbearing to show favour or disfavour to any person in relation to the contract or any other contract with the Bank.
 - 2.3 The BIDDER shall disclose the name and address of agents and representatives and Indian BIDDERS shall disclose their foreign principals or associates.
 - 2.4 The BIDDER shall disclose the payments to be made by them- to agents/brokers or any other intermediary, in connection with this bid/contract.
 - 2.5 The BIDDER further confirms and declares to the BUYER that the BIDDER is the original manufacturer / Integrator / authorized / government sponsored export entity of the stores/equipment/item/Services and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the BUYER or any of its functionaries, whether officially or unofficially to award the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.
 - 2.6 The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the

BUYER or their family members, agents, brokers, or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.

- 2.7 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.
- 2.8 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- 2.9 The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the BUYER as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care to avoid unauthorized disclosure of such information.
- 2.10 The BIDDER commits to refrain from giving any _complaint directly or through any other manner without supporting it with full and verifiable facts.
- 2.11 The BIDDER undertakes not to instigate directly or indirectly any third person to commit any of the actions mentioned above.
- 2.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the-BIDDER, either directly or indirectly, is a relative of any of the officers of the BUYER, or alternatively, if any relative of an officer of the BUYER has financial interest/stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of tender. The term 'relative' for this purpose would be as defined in Section 6 of the Companies Act 1956 and as may be prescribed under the Companies Act 2013 and the relevant Rules.
- 2.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the BUYER.

Article 3 - Equal Treatment of all Bidders/Contractors/Subcontractors

3. Bidder(s) /Contractor(s) undertake(s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidder/Contractor shall be responsible for any violation(s) of the Principles laid down in this agreement/Pact by any of its Sub-contractors/sub-vendors.
 - 3.1 The BUYER will enter into Pacts on identical terms as this one with all Bidders and Contractors.
 - 3.2 The BUYER will disqualify those Bidders from the Tender process, who do not submit, the duly signed Pact, between the BUYER and the bidder, along with the Tender or violate its provisions at any stage of the Tender process.

Article 4: Previous Transgression

- 4.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other Company/ PSU/ Nationalized Bank in any country in respect of any corrupt practices envisaged hereunder or with any Nationalized Bank/ Public Sector Enterprise in India or any "Government Department in India that could justify BIDDER's exclusion from the tender process.
- 4.2 The BIDDER agrees that if it makes incorrect statement on this subject, BIDDER is liable to be disqualified from the tender process or the contract, if already awarded, is liable to be terminated for such reason.
- 4.3 The imposition and duration of the exclusion of the BIDDER will be determined by the BUYER based on the severity of transgression.

- 4.4 The Bidder/Contractor acknowledges and undertakes to respect and uphold the BUYER's absolute right to resort to and impose such exclusion.
- 4.5 Apart from the above, the BUYER may take action for banning of business dealings/holiday listing of the Bidder/Contractor as deemed fit by the BUYER.
- 4.6 If the Bidder/Contractor can prove that he has resorted/recouped the damage caused by him and has implemented a suitable corruption prevention system, the BUYER may, at its own discretion, as per laid down organizational procedures, revoke the exclusion prematurely.

Article 5: Criminal Liability

If the BUYER acquires knowledge of conduct of a Bidder/Contractor, or of an employee or a representative or an associate of a Bidder/Contractor which constitutes corruption within the meaning of Prevention of Corruption Act, or if the BUYER has substantive suspicion in this regard, the BUYER will inform the same to the Chief Vigilance Officer.

Article 6: Earnest Money (Security Deposit)

- 6.1 While submitting commercial bid, the BIDDER shall deposit an amount _____ (as specified in NIT / RFP) as Earnest Money/security deposit with the BUYER through any of the following instruments:
- I. Bank Draft or a Pay Order in favor of _____
 - II. A confirmed guarantee by an Indian Nationalized Bank, promising payment of the guaranteed sum to the BUYER on demand within three working days without any demur whatsoever and without seeking any reason whatsoever. The demand for payment by the BUYER shall be treated as conclusive proof for payment.
- 6.2 The Security Deposit shall be valid upto the complete conclusion of the contractual obligations for the complete satisfaction of both the BIDDER and the BUYER or upto the warranty period, whichever is later.
- 6.3 In case of the successful BIDDER, a clause would also be incorporated in the Article pertaining to Performance Bond in the Purchase Contract that the provisions of Sanctions for Violation shall be applicable for forfeiture of Performance Bond in case of a decision by the BUYER to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.
- 6.4 No interest shall be payable by the BUYER to the- BIDDER on Earnest Money/Security Deposit for the period of its currency.

Article 7: Sanction for Violations

- 7.1 Any breach of the aforesaid provisions by the BIDDER or anyone employed by it or acting on its behalf [whether with or without the knowledge of the BIDDER] shall entitle the BUYER to take all or anyone of the following actions, wherever required;-
- a. To immediately call off the pre-contract negotiations/ proceedings with such Bidder without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER[s] would continue.
 - b. The Earnest Money Deposit [in pre-contract stage] and/or Security Deposit/Performance Bond [after the contract is signed] shall stand forfeited either fully or partially, as decided by the BUYER and the BUYER shall not be required to assign any reason there for.
 - c. To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.
 - d. To recover all sums already paid by the BUYER, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Base Rate of the Nationalized Banks, while in case of a BIDDER from a country other than India with interest at 2% higher than LIBOR. If any outstanding payment is due to the BIDDER from the BUYER in connection with any other contract for any other stores, such outstanding payment could also be utilized to recover the aforesaid sum and interest.

- e. To encash the advance bank guarantee and performance guarantee/ bond/ warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the BUYER along with interest.
- f. To cancel all or any other Contracts with the- BIDDER, the BIDDER shall be liable to pay compensation for any loss or damage to the BUYER resulting from such cancellation/rescission and the BUYER shall be entitled to deduct the amount so payable from the money[s] due to the BIDDER.
- g. To debar the- BIDDER from participating in future bidding processes of- the Bank for a minimum period of five years, which may be further extended at the discretion of the BUYER.
- h. To recover all sums paid in violation of this Pact by BIDDER[s] to any middleman or agent or broker with a view to-securing the contract.
- i. In cases where irrevocable Letters of Credit have been received in respect of any-contract signed by the BUYER with the BIDDER, the same shall not be opened.
- j. Forfeiture of Performance Bond in case of a decision by the BUYER to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

7.2 The BUYER will be entitled to take all or any of the actions mentioned at paragraph 7.1[a] to [j] of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf [whether with or without knowledge of the BIDDER], of an offence as defined in Chapter IX of Indian Penal Code, 1860 or Prevention of Corruption Act, 1988 as amended from time to time or any other statute enacted for prevention of corruption.

7.3 The decision of the BUYER to the effect that a breach of the Provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent Monitor[s] appointed for the purposes of this Pact.

Article 8: Fall Clause

8.1 The BIDDER undertakes that it has not supplied/ is not supplying similar product/ systems or subsystems at a price lower than that offered in the present bid in respect of any other Tender notified by Ministry/Department of the Government of India or PSU or a Public Sector Bank and if it is found at any stage that similar product/systems or sub systems was supplied by the BIDDER to any other Ministry/Department of Government of India or a PSU or a Public Sector Bank at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in cost would be refunded by the BIDDER to the BUYER, if the contract has already been concluded.

Article 10: Facilitation of Investigation

In case of any allegation of violation of any provisions of this Pact or payment of commission, the BUYER or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

Article 11: Law and Place of Jurisdiction

This Pact is subject to Indian Laws. The place of performance and jurisdiction is as notified by the BUYER.

Article 12: Other Legal Actions

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant laws in force relating to any civil or criminal proceedings.

Article 13: Validity

13.1 The validity of this Integrity Pact shall be from date of its signing and extend up to 5 years or the complete execution of the contract to the satisfaction of both the BUYER and the BIDDER/Seller, including warranty period, whichever is later. In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract.

13.2 Should one or several provisions of this Pact turn out to be invalid, the remainder of this Pact shall remain valid. In such case, the parties will strive to come to an agreement to their original intentions.

Article 14: Code of Conduct

Bidders are also advised to- have a Code of Conduct clearly rejecting the use of bribes and other unethical behavior and a compliance program for the implementation of the code of conduct throughout the company.

Article 15: Examination of Books of Accounts

In case of any allegation of, violation of any provisions of this Integrity Pact or Payment of commission, the Buyer or its agencies shall be entitled to examine the Books of Accounts of the Bidder and the Bidder shall provide necessary information of the relevant financial documents in English and shall extend all possible help for the purpose of such examination.

Article 16: Legal and Prior Rights

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and/or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agree that this Pact will have precedence over the Tender/Contract documents with regard to any of the provisions covered under this Pact.

Article 17: Other Provisions

This Pact is subject to Indian laws. The place of performance and jurisdiction is the Head Office/Head Quarters of the Division of the BUYER or as otherwise notified by the BUYER, who has floated the Tender.

17.1 Changes and supplements, if any, need to be necessarily made in writing and signed by the duly authorized representatives of the Bidder and the Buyer. It is clarified that there are no parallel/ Side agreements in this regard and that the present Agreement forms the full and complete agreement as regards the subject matter contained herein.

17.2 If the Contractor is a partnership or a consortium, this Pact must be signed by all the partners and consortium members. In case of a Company, the Pact must be signed by a representative duly authorized by Board resolution.

17.3 Any dispute or difference arising between the parties with regard to the terms o-f this Agreement/Pact", any action taken by the BUYER in accordance with this Agreement/Pact or interpretation thereof shall not be subject to arbitration.

The parties hereby sign this Integrity pact at _____ on _____

BUYER	BIDDER
Name of the Officer Designation Odisha Gramya Bank	Name of the Officer Designation Bidder's Company Name
Witness 1. _ 2. _	Witness 1. _ 2. _

Section 11 - Documents to be put in Envelope 'B'

Annexure N – Feasibility Report

Instruction:

1. All bidder need to fill all the fields.
2. **All bidder must fill "NA" for the field which are not applicable for the bidder.**
3. Bidder for Category-1 links should fill the column under Category 1. Bidder should fill yes in "Feasible?" field in Category-1 column, for the link which are feasible with pole or tower height of 3m RTPT (Roof Top Pole or Tower), 6m RTPT (Roof Top Pole or Tower), 9m GBPT (Ground Based Pole or Tower).
4. Bidder for Category-2 links should fill the column under Category 2. The Feasible location in Category 2 link should not have out door pole height of more than 3m.
5. Bidder for Category-3 links should fill the column under Category 3.

SL No	Branch Code	Branch Name	Address	LAT , LONG	Category 1		Category 2		Category 3
					Feasible? (Yes / No)	Height of Pole (3m RTPT / 6m RTPT / 9m GBPT)	Feasible? (Yes / No)	Near BTS Frequency	Feasible? (Yes / No)
1	15	Banpur	AT/PO-Banapur, Dist-Khurda, PIN-752031	19.77677, 85.1722					
2	129	Gabakunda	AT/PO-Gabakunda, Via-Sakhigopal, Dist-Puri, PIN-752045	19.944735 , 85.88707					
3	1064	Poda Astia	AT/PO-POda Astia, Block-Samakhunta, Baripada, PIN-757049	21.919486 , 86.714083					
4	2014	Sainkul	AT/PO-Sainkul, Dist-Keonjhar, PIN-758043	21.11976979 , 86.114316					
5	2029	Padmapur	AT/PO-Padmapur, Dist-Keonjhar, PIN-758044	21.7299372 , 85.583226					
6	2033	Machhagarh	AT/PO-Machhagarh, Dist-Keonjhar, PIN-758081	21.656392 , 86.057236					
7	4025	Rajnagar	AT/PO/Via-Rajnagar, Dist-Kendrapada, PIN-754225	20.57035 , 86.712663					
8	4042	Olavar	AT/PO-Olavar, Dist-Kendrapada, PIN-754227	20.6765, 86.6415					
9	4048	Govindpur	AT/PO-Sailo Govindpur, Dist-Cuttack, PIN-754003	20.324545 , 86.020503					
10	4142	Anko	AT-Anko, PO-Rupsa, Dist-Balasore, PIN-756028	21.62585 , 87.02077					
11	4145	Purusottampur	AT-Purusottampur, PO-Balikhanda, Dist-Balasore, PIN-756166	21.10699 , 86.624232					
12	4229	Manjuri Road	AT/PO-Manjuri Road, PIN-756121	21.006537 , 86.317912					
13	52	Karbar	AT/PO-Karabar, Via-Bhapur, Dist-Nayagarh, PIN-752063	20.3398, 85.33625					
14	71	Nayahat	AT/PO-Nayahat, Dist-Puri, PIN-752107	20.031304, 86.138724					
15	99	Tulasipur	AT/PO-Tulasipur, Via-Banki, Dist-Khurda, PIN-754012	20.30308, 85.523833					
16	504	Shankarpur	AT/PO-Shankarpur, Dist-Dhenkanal, PIN-759013	20.515305, 85.578842					
17	518	Hondapa	AT/PO-Hondapa, Dist-Angul, PIN-759134	20.953758, 84.687165					
18	1020	Tangabila	AT/PO-Tangabilla, Dist-Mayurbhanj, PIN-757036	21.904218, 86.04172					
19	4010	Aul	AT/PO-Aul, Dist-Kendrapada, PIN-754219	20.736848, 86.663844					
20	4128	Dharampur	AT-Dharampur, PO-Raj Berhampur, Dist-Balasore, PIN-756058	21.531788, 86.653751					

RFP on Rate Contract For Implementation & Maintenance Of VSAT And MPLS VPN Over RF & 4G Last Mile on OPEX

SL No	Branch Code	Branch Name	Address	LAT , LONG	Category 1		Category 2		Category 3
					Feasible? (Yes / No)	Height of Pole (3m RTPT / 6m RTPT / 9m GBPT)	Feasible? (Yes / No)	Near BTS Frequency	Feasible? (Yes / No)
21	1	Astaranga	AT/PO-Astaranga, Dist-Puri, PIN-752109	19.978093, 86.267364					
22	2	Badapari	AT/PO – Tangi, Dist-Khurda, PIN-752023	19.921626, 85.391053					
23	4	Bahadajhola	AT/PO-Bahadajholla, Dist-Nayagarh, PIN-752082	20.078273, 84.915731					
24	7	Balanga	AT/PO-Balanga, Dist-Puri, PIN-752105	20.038745, 85.882612					
25	10	Balugaon(N)	AT/PO-Balugaon, Via-Nayagarh-2, Dist-Nayagarh, PIN-752070	20.17859, 85.11282					
26	11	Bamanal	AT/PO-Bamanal, Dist-Puri, PIN-752121	19.996715, 85.953048					
27	12	Bangurigaon	AT/PO-Bangurigaon, Via-Kakatpur, Dist-Puri, PIN-752118	19.94329, 86.19123					
28	13	Banigochha	AT/PO-Banigochha, Via-Daspalla, Dist-Nayagarh, PIN-752089	20.40055, 84.58638					
29	18	Bhapur	AT/PO-Bhapur, Dist-Nayagarh, PIN-752063	20.28753, 85.29359					
30	19	Bhingarpur	AT-Bhingarpur, PO-Bhatapatna, Via-Balianta, PIN-752115	20.26524, 85.9321					
31	22	Bolagarh	AT/PO-Bolagarh, Dist-Khurda, PIN-752066	20.172815, 85.274333					
32	23	Botalama	AT/PO-Chatrapara, Via-Siko, Dist-Khurda, PIN-752038	20.05463, 85.41958					
33	25	Chalisbatia	AT-Chalisbatia, PO-Alasana, Via-Chandanpur, PIN-752012	19.887896, 85.818178					
34	26	Chandanpur	AT-Chandanpur, PO-Chandanpur, Dist-Puri, PIN-752012	19.88739, 85.81413					
35	28	Ch. Nuapada	AT/PO-Chilika Nuapada, Via-Balugaon (Chilika), PIN-752033	19.7879, 85.615362					
36	30	Darpanarayanpur	AT/PO-Darpanarayanpur, Via-Mandhatapur, PIN-752079	20.076499, 85.235559					
37	35	Gadarodanga	AT/PO-Gadarodnaga, Via-Brahmagiri, Dist-Puri, PIN-752011	19.787227, 85.612777					
38	36	Gadisagada	AT/PO-Gadisagada, Via-Kanas, Dist-Puri, PIN-752017	20.002351, 85.650382					
39	37	Gambharimunda	AT/PO-Gambharimunda, Khurda-752035, PIN-752035	19.850005, 85.212451					
40	39	Garhbanikilo	AT/PO-Gadabanikilo, Via-Rajranapur, PIN-752026	20.112989, 85.392202					
41	40	Ghoradia	AT/PO-Ghorodia, Via-Delanga, Dist-Puri, PIN-752015	20.067651, 85.693319					
42	43	Haladia	AT/PO-Haladia, Via/Dist-Khurda, PIN-752055	20.281675, 85.569603					
43	44	Indipur	AT/PO-Indipur, Via-Beraboi, Dist-Puri, PIN-752016	19.98255556, 85.72788889					
44	48	Kalyanpur	AT/PO-Kalyanpur, Via-Delanga, Dist-Puri, PIN-752015	20.031811, 85.691907					
45	50	Kanti	AT/PO-Kanti, Via-Pipli, Dist-Puri, PIN-752104	19.990371, 86.095872					
46	51	Kapileswarpur	AT/PO-Kapileswarpur, Dist-Puri, PIN-752043	19.844027, 85.742233					
47	54	Khurda	AT/PO/Dist-Khurda, PIN-752055	20.184840, 85.621652					

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SL No	Branch Code	Branch Name	Address	LAT , LONG	Category 1		Category 2		Category 3
					Feasible? (Yes / No)	Height of Pole (3m RTPT / 6m RTPT / 9m GBPT)	Feasible? (Yes / No)	Near BTS Frequency	Feasible? (Yes / No)
48	55	Kishoreprasad	AT/PO-Kishoreprasad, Via-Gania, Dist-Nayagarh, PIN-752085	20.39347, 85.07463					
49	56	Koska	AT/PO-Koska, Via-Madhyakhanda, Dist-Nayagarh, PIN-752093	20.348062, 85.026861					
50	57	Kuhuri	AT/PO-Kuhuri, Dist-Khurda, PIN-752027	19.86854, 85.36388					
51	58	Kundhei	AT/PO-Kundhei, Via-Bangurigaon, Dist-Puri, PIN-752118	19.974555, 86.193276					
52	60	Lataharan	AT/PO-Lataharan, Dist-Puri, PIN-752119	20.008817, 86.219327					
53	61	Lathipada	AT/PO-Lathipada, Via-Mandhatapur, Dist-Nayagarh, PIN-752079	20.108925, 85.156465					
54	63	Mahipur	AT/PO-Mahipur, Dist-Nayagarh, PIN-752094	20.177606, 85.033738					
55	64	Malud	AT/PO-Malud, Via-Balugaon(Chilika), Dist-Puri, PIN-752030	19.7888, 85.612453					
56	67	Nairi	AT/PO-Nairi, Dist-Khurda, PIN-752029	19.841089, 85.293302					
57	74	Nuagaon	AT/PO-Nuagaon, Dist-Nayagarh, PIN-752083	20.249218, 84.970045					
58	76	Olhan	AT/PO-Olhan, Via-Nirakarpur, Dist-Puri, PIN-752019	19.968435, 85.571697					
59	77	Ostapur Khanda Sahi	AT/PO-Khandasahi, Via-Lataharan, Dist-Puri, PIN-752119	20.0115808 , 86.2453395					
60	79	Panasapada	AT/PO-Panaspada, Via-Brahmagiri, Dist-Puri, PIN-752011	19.719037, 85.523541					
61	81	Pichikoli	AT/PO-Pichikuli, Dist-Khurda, PIN-752054	20.18492, 85.38023					
62	86	Rajas	AT/PO-Rajas, Via-Rench, Dist-Khurda, PIN-752114	20.139965, 85.922926					
63	88	Rench-Khelar	AT-Rench Khelar, PO/Via-Renchpuri, Dist-Puri, PIN-752114	20.093808, 85.908759					
64	89	Rushipada	AT-Jaunli POKhari, PO-Mahapur, Via-Puri-2, PIN-752002	19.89975, 85.96276					
65	90	Sakhigopal	AT/PO-Sakhigopal, Dist-Puri, PIN-752014	19.946898, 85.818728					
66	91	Sarangajodi	AT/PO-Sarangajodi, Via-Sakhigopal, Dist-Puri, PIN-752014	19.956192 , 85.86983					
67	93	Satapada	AT/PO-Satapada, Via-Brahmagiri, Dist-Puri, PIN-752011	19.671024, 85.449291					
68	96	Sirulimohavir	AT/PO-Siruli Mahavir, Via-Chandanpur, Dist-Puri, PIN-752012	19.887555, 85.703832					
69	100	Udayapur	AT/PO-Udayapur, Via-Astaranga, Dist-Puri, PIN-752109	19.94841, 86.21803					
70	106	Dadha	AT/PO-Dadha, Via-Baranga, Dist-Khurda, PIN-754005	20.40243, 85.83983					

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					Feasible? (Yes / No)	Height of Pole (3m RTPT / 6m RTPT / 9m GBPT)	Feasible? (Yes / No)	Near BTS Frequency	Feasible? (Yes / No)
71	108	Banamalipur	AT-Sekhpatna(Nuasah), PO-Majjihara, Banamalipur, PIN-752103	20.178266, 86.001043					
72	117	Odagaon	AT/PO-Odagaon, Dist-Nayagarh, PIN-752081	20.019765, 84.979127					
73	124	N.K.Road	Near Gundicha Mandir, Dist-Puri, PIN-752001	19.816375, 85.837203					
74	128	Olasingh	AT/PO-Olasingh, Via-Jankia, Dist-Khurda, PIN-752020	20.05954, 85.495743					
75	131	Sarangdharpur	AT/PO-SarangdharpurVia-Ranpur, PIN-752026	20.110221, 85.340757					
76	136	Prataprudrapur	AT/PO-Prataprudrapur, Block-Balianta, PIN-752102	20.22802 , 85.979375					
77	138	Ketakipatna	Ketakipatna, PO-Lalitapahandi, Via-Gabakunda, PIN-752045	19.970165, 85.931368					
78	140	Alasahi	AT/PO-Alasahi, Via-Astarang, PIN-752109	20.01387, 86.302856					
79	502	Gadasila	AT/PO-Gadasila, Dist-Dhenkanal, PIN-759025	20.702965, 85.510967					
80	505	Analabereni.	AT/PO-Analabereni, Dist-Dhenkanal, PIN-759026	20.817546, 85.537713					
81	508	Babandha	AT/PO-Babandha, Via-Hindol Road, Dhenkanal, 759019, PIN-759019	20.71985, 85.4297					
82	510	Marthapur	AT/PO-Marthapur, Dist-Dhenkanal, PIN-759023	20.86811, 85.716076					
83	513	Sanda	AT/PO-Sanda, Via-Hindol Road-759019, PIN-759019	20.836475, 85.419538					
84	519	Indipur	AT/PO-Indipur, Via-Gadasila, Dist-Dhenkanal, PIN-759025	20.660461, 85.524101					
85	520	Pabitrnagar	AT/PO-Parabil, Via-Talcher, Dist-Angul, PIN-759100	21.134487, 85.166158					
86	524	Kabera	AT/PO-Kabra Madhapur, Via-Mahimagadi, PIN-759014	20.776201, 85.744183					
87	525	Durgapur	AT/PO-Durgapur, Via-Kishoreganj, Dist-Angul, PIN-759127	20.918348, 84.882722					
88	526	Muktaposi	AT/PO-Muktaposi, Via-Parjang, Dhenkanal-759018, PIN-759018	20.94089, 85.412911					
89	527	Gandanali	AT/PO-Gandanali, Via-Rasol, Dist-Dhenkanal, PIN-759021	20.58952, 85.36786					
90	528	Hatura	AT/PO-Hatura, Via-Balimi, Dist-Dhenkanal, PIN-759020	20.697146, 85.222784					
91	529	Khinda	AT/PO-Khinda, Via-Bantala, Dist-Angul, PIN-759129	20.706907, 85.082047					
92	532	Kiakata	AT/PO-Kiakata, Via-Rajkishor Nagar, Dist-Angul, PIN-759126	20.867683 , 84.322066					
93	533	Jagannathpur	AT/PO-Jagannathpur, Via-Hulursingha, Dist-Angul, PIN-759132	20.724530, 84.866574					
94	534	Lodhani	AT/PO-Lodhani, Via-Parjang, Dist-Dhenkanal, PIN-759120	20.871563, 85.337041					
95	537	Nakchi	AT/PO-Nakchi, Via-Rajkishore Nagar, Dist-Angul, PIN-759126	20.969256, 84.606631					
96	543	Badakerjang	AT/PO-Badakerjang, Via-Hakimpada, Dist-Angul, PIN-759143	20.86603 , 84.96919					

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97	555	Raijharan	AT/PO-Raijharan, Via-Kosala, Dist-Angul, PIN-759130	20.9592, 84.9658					
98	557	Derang	AT/PO-Deranga, Via-Angul, Dhenkanal, Dist-Angul, PIN-759117	21.130773 , 85.007616					
99	558	Patrapada	AT/PO-Patrapada, Via-Bagedia, Dist-Angul, PIN-759141	21.08754, 84.77128					
100	559	Karamula	AT/PO-Karamula, Dist-Dhenkanal, PIN-759014	20.851261 , 85.74602					
101	560	Gajamara	AT/PO-Gajamara, Dist-Dhenkanal, PIN-759013	20.57976, 85.59546					
102	562	Odapada	AT/PO-Odapada, Dist-Dhenkanal, PIN-759019	20.76352, 85.42142					
103	564	Rasola	AT/PO-Rasola, Dist-Dhenkanal, PIN-759021	20.633408, 85.314053					
104	1002	Dukura	AT/PO-Dukura, Dist-Mayurbhanj, PIN-757075	21.79675, 86.65859					
105	1003	Saraskana	AT/PO-Saraskana, Dist-Mayurbhanj, PIN-757051	22.241848, 86.589438					
106	1005	Shyamsundarpur	AT/PO-Shyamsundarpur, Block-Bangiriposi, PIN-757092	22.114547 , 86.535097					
107	1006	Hatbadra	AT/PO-Hatbadra, Via-Rairangpur, Dist-Mayurbhanj, PIN-757050	22.185451, 86.11667					
108	1007	Bhanjkia	AT/PO-Bhanjkia, Dist-Mayurbhanj, PIN-757091	21.989985, 85.961414					
109	1009	Amarda	AT/PO-Amarda, Dist-Mayurbhanj, PIN-757055	21.731495, 87.103827					
110	1010	Manatri	AT/PO-Manatri, Dist-Mayurbhanj, PIN-757017	21.655159, 86.804679					
111	1012	Radho	AT/PO-Radho, Via-Udala, Dist-Mayurbhanj, PIN-757101	21.537228, 86.605429					
112	1013	Gorumahisani	AT/PO-Gorumahisani, Dist-Mayurbhanj, PIN-757042	22.334986, 86.276362					
113	1014	Jamukeswar	AT/PO-Jamukeswar, Via-Jashipur, Dist-Mayurbhanj, PIN-757034	22.015526, 86.071362					
114	1015	Talia	AT-Talia, PO-Nudadiha, Via-Udala, Blk-Kaptipada, PIN-757029	21.558642, 86.489600					
115	1016	Sankerko	AT/PO-Sankerko, Dist-Mayurbhanj, PIN-757024	21.841396, 86.680299					
116	1017	Salchua	AT/PO-Salchua, Via-Kaptipada, Dist-Mayurbhanj, PIN-757040	21.449911, 86.471214					
117	1018	Khaladi	AT/PO-Bada Khaladi, Via-Kaptipada, PIN-757040	21.515641, 86.527106					
118	1021	Badamtalia	AT/PO-Badamtalia, Via-Rairangapur, PIN-757048	22.235481, 86.22856					
119	1022	Kendumundi	AT/PO-Kendumundi, Via-Karanjia, Dist-Mayurbhanj, PIN-757037	21.686134, 86.10574					
120	1023	Sarat	AT/PO-Sarat, Via-Kaptipada, Dist-Mayurbhanj, PIN-757040	21.432919, 86.337665					
121	1024	Balidiha	AT/PO-Balidiha, Via-Samakhunta, Dist-Mayurbhanj, PIN-757049	21.955788, 86.630915					
122	1025	Moroda	AT/PO-Moroda, Dist-Mayurbhanj, PIN-757020	21.84693 , 86.99661					

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123	1027	Manida	AT/PO-Manida, Via-Maroda, Block-Rasgovindpur, PIN-757020	21.75835, 87.01756					
124	1030	Kuamara	AT/PO-Kuamara, Dist-Mayurbhanj, PIN-757027	21.630400, 86.734853					
125	1031	Jagupura	AT/PO-Jugpura, (Betnoti Taluk), Dist-Mayurbhanj, PIN-757052	21.668641 , 86.911607					
126	1032	Udala	AT/PO-Udala, Block Udala, Dist-Mayurbhanj, PIN-757041	21.57735, 86.56536					
127	1034	Jharadihi	AT-Jharadihi, PO-Bahalda Rd(Rairangpur Taluk), PIN-757054	22.440994, 86.164841					
128	1035	Singthia	AT/PO-Singhatia, Via-Barsahi, (Baripada Aluk), PIN-757053	21.72781, 86.74086					
129	1036	Pratappur	AT/PO-Pratappur, Via-Badsahi, Block Barasahi, PIN-757053	21.7964, 86.72052					
130	1037	Asana	AT/PO-Asana, Block-Bisoi, Dist-Mayurbhanj, PIN-757033	22.109574, 86.289029					
131	1040	Deulia	AT/PO-Deulia, Block-Barsahi, Dist-Mayurbhanj, PIN-757053	21.67370, 86.75877					
132	1041	Agria	AT/PO-Agria, Block Betnoti, Dist-Mayurbhanj, PIN-757001	21.706161 , 86.8697					
133	1042	Basingi	AT/PO-Basingi, Block-Bahalda, Dist-Mayurbhanj, PIN-757046	22.346539, 86.106215					
134	1043	Krusna Chandra Pur	AT/PO-K.C. Pur, Block-Baripada, Dist-Mayurbhanj, PIN-757029	21.83635 , 86.81079					
135	1044	Chitraposi	AT/PO-Chitraposi, Block-Karanjia, PIN-757037	21.809411 , 85.847725					
136	1045	Kainsari	AT/PO-Kainsari, Via-Udala, Block Udala, PIN-757041	21.579642, 86.567759					
137	1046	Nuagaon	AT/PO-Nuagaon, Block-Bisoi, Dist-Mayurbhanj, PIN-757033	22.04387, 86.18623					
138	1047	Sargada	AT/PO-Sargada, Via-Bijatata, Block-Bijatata, PIN-757048	22.262803, 86.389746					
139	1048	Nichuapada	AT/PO-Nichuapada, Via-Chitrada, Dist-Mayurbhanj, PIN-757018	21.876231 , 86.865456					
140	1049	Kushalda	AT/PO-Kushalda, Block-Udala, Dist-Mayurbhanj, PIN-757037	21.6371, 86.661905					
141	1050	Kadadiha	AT-Kadadiha, PO-Kuliposi, Block-Karanjia, PIN-757037	21.751589 , 86.038293					
142	1051	Sridamchandrapur	AT/PO-Sridamchandrapur, Block-Udala, PIN-757041	21.65056, 86.53342					
143	1052	Satpautia	AT-Karanjia Block-Shyama Khunta, , PIN-757024	21.89715 , 86.704485					
144	1054	Kendujuani	AT/PO-Kendujuani, Block-Thakurmunda, PIN-757037	21.647825, 86.121742					
145	1055	Totapada	AT/PO-Totapada, Via-Jhinkria, Blk-Rasgovindpur, PIN-757052	21.690701 , 87.010863					
146	1061	DRDA	AT/PO-Baripada, Dist-Mayurbhanj, PIN-757002	21.9533792, 86.7432457					
147	1062	Anlakuda	AT/PO-Anlakuda, Suryapada Road Via-Deuli, PIN-757021	22.077919, 86.832614					
148	1066	Sankucha	AT-Sankucha, PO-Kuamara, Blk-Saraskona, Baripada, PIN-757081	22.142136 , 86.64446					

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149	1067	Kalabadia	AT/PO-Kalabadia, Block-Bangiriposi, PIN-757030	22.088205 , 86.639111					
150	1070	Sarubali	AT/PO-Sarubali, Via-Sukruli, Dist-Mayurbhanj, PIN-757039	21.9252, 85.885597					
151	1074	Rasgovindpur	AT/PO-Rasgovindpur, Dist-Mayurbhanj, PIN-757016	21.786364, 87.046809					
152	1075	Bangiriposi	AT/PO-Bangiriposi, Dist-Mayurbhanj, PIN-757032	22.15236, 86.53955					
153	1078	Rasamtala	AT/PO-Rasamtala, Via-Karanja, Dist-Mayurbhanj, PIN-757037	21.767688, 85.998215					
154	2002	Soso	AT-Soso, PO-Kanpur, Dist-Keonjhar, PIN-756115	21.215959, 86.339632					
155	2003	Banspal	AT/PO-Banspal, Dist-Keonjhar, PIN-758072	21.609005, 85.419017					
156	2004	Bhagamunda	AT/PO-Bhagamunda, Via-Harichandanpur, PIN-758080	21.273317, 85.863643					
157	2005	Pipilia	AT-Pipilia, PO-Dhenkikote, Dist-Keonjhar, PIN-758029	21.567455, 85.764067					
158	2006	Kendeiposi	AT/PO-Kendeiposi, Via-Rajnagar, Dist-Keonjhar, PIN-758017	21.686665, 85.797610					
159	2007	Pandapada	AT/PO-Pandapada, Dist-Keonjhar, PIN-758071	21.4655790, 85.6970550					
160	2008	Deogaon	AT-Deogaon, PO-Kushaleswar, Dist-Keonjhar, PIN-758025	21.162601, 86.050502					
161	2009	Dhakotha	AT/PO-Dhakotha, Dist-Keonjhar, PIN-758049	21.303232 , 86.063626					
162	2010	Bato	AT/PO-Bato, Via-Sainkul, Dist-Keonjhar, PIN-758043	20.668457, 86.072971					
163	2012	Baya Pandadhar	AT-B. Pandadhar, PO-Bayakumutia, Dist-Keonjhar, PIN-758018	21.556209, 85.478716					
164	2013	Palaspanga	AT/PO-Palaspanga, Dist-Keonjhar, PIN-758031	21.782062 , 85.567159					
165	2015	Khaliamenta	AT/PO-Khaliamenta, Dist-Keonjhar, PIN-758063	21.2138, 86.05385					
166	2017	Nandipada	AT-Nandipada, PO-Basantia, Dist-Keonjhar, PIN-756144	21.146398, 86.274278					
167	2018	Benamunda	AT-Benamunda, PO-Balabhadrapur, Via-Sirigida, PIN-758076	21.197884, 85.568638					
168	2019	Balibandha	AT/PO-Balibandha, Dist-Keonjhar, PIN-758031	21.897625 , 85.5778					
169	2020	Kanjipani	AT/PO-Kanjipani, Via-Suakati, Dist-Keonjhar, PIN-758018	21.524732, 85.467032					
170	2021	Bamebari	AT/PO-Bamebari, Via-Joda, Dist-Keonjhar, PIN-758034	21.910066, 85.420195					
171	2022	Khireitangiri	AT/PO-Khireitangiri, Via-Turumunga, PIN-758046	21.71171, 85.70512					
172	2023	Bhanda	AT/PO-Bhanda, Via-Chumpua, Dist-Keonjhar, PIN-758044	21.937098, 85.754685					
173	2024	Barahatipura	AT/PO-Barahatipura, Via-Ghatagaon, Dist-Keonjhar, PIN-758027	21.422318, 85.816501					
174	2025	Jyotipur	AT/PO-Jyotipur, Via-Turumunga, Dist-Keonjhar, PIN-758046	21.79683, 85.80379					

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175	2027	Mahadeijoda	AT/PO-Mahadeijoda, Via-Raisuan, Dist-Keonjhar, PIN-758013	21.686777, 85.538047					
176	2028	Taratara	AT/PO-Taratara, Via-Anandapur, Dist-Keonjhar, PIN-758021	21.228760, 86.212038					
177	2030	Salania	AT/PO-Salania, Via-Majuriroad, Dist-Keonjhar, PIN-756121	21.072597, 86.283144					
178	2031	Pithagola	AT/PO-Pithagola, Via-Harichandanpur, PIN-758028	21.312188, 85.631420					
179	2034	Chouthia	AT/PO-Chauthia, Via-Champua, Dist-Keonjhar, PIN-758044	21.930234, 85.642322					
180	2041	Chilida	AT/PO-Chilida, Via-Turumunga, Dist-Keonjhar, PIN-758046	21.75444444, 85.76391667					
181	2042	KIP, Basudevpur	AT/PO-Basudevpur, Via-Joda, Dist-Keonjhar, PIN-758047	22.030543 , 85.519338					
182	2044	Kundala	AT-Kundala, PO-Mirigikhoji, Via-Machhagarh, PIN-758081	21.601041, 85.967914					
183	2046	Arsala	AT/PO-Arsala, Via-Jhumpura, Dist-Keonjhar, PIN-758031	21.839991, 85.568203					
184	2048	Malarpada	AT/PO-Malarpada, Via-Udaypur, Dist-Keonjhar, PIN-758045	21.771582, 85.834842					
185	4004	Sujanpur	AT/PO-Sujanpur, Dist-Jajpur, PIN-755017	20.773532, 86.285533					
186	4006	Naugaon	AT-Naugaon, PO-Naugaon Hat, Dist-Jagatsinghpur, PIN-754113	20.117565, 86.193243					
187	4016	Mahakalpara	AT/PO/Via-Mahakalpada, Dist-Kendrapada, PIN-754224	20.413311, 86.597204					
188	4017	Kanakpur	AT/PO/Via-Kanakpur, Dist-Jagatsinghpur, PIN-754236	20.28071 , 86.292211					
189	4018	Derabish	AT/PO-Derabish, Dist-Kendrapada, PIN-754289	20.53951, 86.30548					
190	4019	Brahmabarada	AT/PO-Brahamabarada, Via-Kabirpur, Dist-Jajpur, PIN-755005	20.73674, 86.2483					
191	4023	Indupur	AT/PO/Via-Indupur, Dist-Kendrapada, PIN-754214	20.61163, 86.39854					
192	4030	Raisungura	AT-Raisunguda, PO/Via-Sungura, Dist-Cuttack, PIN-754221	20.518874, 86.147665					
193	4032	Basudevpur	AT/PO-Basudevpur, Via-Kuanpal, Dist-Cuttack, PIN-754204	20.62599 , 86.15287					
194	4040	Kanpur	AT/PO/Via-Kanapur, Dist-Cuttack, PIN-754037	21.77172, 87.10052					
195	4041	Biraja Temple	AT-Biraja Hat, PO-Devidwar, Dist-Jajpur, PIN-755007	20.835183, 86.33743					
196	4044	Garhamadhupur	AT/PO-Garhamadhupur, Dist-Jajpur, PIN-755041	20.790061, 86.09272					
197	4045	Baitarani Road	AT/PO-Barundai, Dist-Jajpur, PIN-755025	20.988418, 86.230418					
198	4051	Jenapada	AT/PO-Jenapada, Via-Athagarh, Dist-Cuttack, PIN-754029	20.49756, 85.55681					
199	4053	Gogua	AT/PO-Gogua, Via/Dist-Kendrapada, PIN-754211	20.57064, 86.49179					
200	4054	Sundargram	AT/PO-Sundargram, Dist-Cuttack, PIN-754002	20.28152, 85.96031					

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201	4055	Judum	AT/PO-Jillinda, Via-Narsinghpur, Dist-Cuttack, PIN-754032	20.530123 , 84.944575					
202	4057	Pankapal	AT/PO-Pankapal, Via-Rahama, Dist-Jagatsinghpur, PIN-754140	20.301735 , 86.444858					
203	4059	Kotpur	AT/PO-Kotpur, Via-Dharmasala, Dist-Jajpur, PIN-755045	20.7119, 86.2233					
204	4060	Kalapada	AT/PO-Kalapara, Via-Sri Baladevjew, PIN-754212	20.452992, 86.430236					
205	4063	Gobardhanpur	AT/PO-Gobardhanpur, Via-Jajpur Road, PIN-755019	21.115218 , 86.010772					
206	4065	Alipingal	AT/PO-Alipingal, Via/Dist-Jagatsinghpur, PIN-754103	20.2231, 86.156565					
207	4066	Kampagarh	AT/PO-Kampagarh, Via-Indupur, Dist-Jajpur, PIN-754214	20.62997, 86.32227					
208	4067	Binishpur	AT-Binishpur, PO-Nuapalamhat, Dist-Cuttack, PIN-752120	20.04118 , 86.13196					
209	4068	Kasarda	AT/PO-Kasarda, Dist-Cuttack, PIN-754104	20.212658 , 86.074755					
210	4069	Safa	AT/PO-Safa, Via-Kotsahi, Dist-Cuttack, PIN-754022	20.640873 , 85.953369					
211	4073	Gadama	AT/PO-Gadama, Dist-Jagatsinghpur, PIN-754159	20.3655, 86.10991					
212	4074	Jadupur	AT-Jadupur, PO-Jadupur, Via-Marshaghai, PIN-754213	20.386482 , 86.53436					
213	4075	Chatua	AT/PO-Chatua, Via-Kujang, Dist-Jagatsinghpur, PIN-754141	20.2747, 86.5013					
214	4079	Choudakulat	AT/PO-Chaudkulat, Dist-Kendrapada, PIN-754222	20.608065, 86.493661					
215	4080	Sankhatras	AT/PO-Sankhatras, Via-Gopalpur, Dist-Cuttack, PIN-754052	20.370420, 85.947207					
216	4081	Katikata	AT/PO/Via-Asureswar, Dist-Cuttack, PIN-754209	20.4747, 86.2482					
217	4083	Batipada	AT/PO-Batipada, Dist-Kendrapada, PIN-754218	20.63511, 86.55634					
218	4086	Kabatbandha	AT/PO-Kabatabandha, Via-Jenapur, Dist-Jajpur, PIN-755023	20.876603, 86.022478					
219	4087	Kundapatna	AT/PO-Kundapatna, Via-Dharmasala, Dist-Jajpur, PIN-755045	20.769491, 86.205663					
220	4090	Mahu	AT/PO-Mahu, Via-Namouza, Dist-Kendrapada, PIN-754231	20.6582, 86.7093					
221	4091	Karilopatna	AT/PO/Via-Karilopatana, Dist-Kendrapada, PIN-754223	20.457193 , 86.357985					
222	4092	Harianta	AT/PO-Gababasta, Via-Phulnakhara, Dist-Cuttack, PIN-754001	20.33421, 85.94948					
223	4094	Pathapur	AT/PO-Pathapur, Via-Dampara, Dist-Cuttack, PIN-754007	20.437048 , 85.64799					
224	4095	Brahmapura	AT/PO-Brahmapura, Via-Banki, Dist-Cuttack, PIN-754008	20.333653 , 85.472767					
225	4096	Arunnagar	AT-Arunnagar, PO-Baradanga, Via-Mahakalpada, PIN-754224	20.413183 , 86.652762					

RFP on Rate Contract For Implementation & Maintenance Of VSAT And MPLS VPN Over RF & 4G Last Mile on OPEX

SL No	Branch Code	Branch Name	Address	LAT , LONG	Category 1		Category 2		Category 3
					Feasible? (Yes / No)	Height of Pole (3m RTPT / 6m RTPT / 9m GBPT)	Feasible? (Yes / No)	Near BTS Frequency	Feasible? (Yes / No)
226	4097	Rameswar	AT/PO-Rameswar, Dist-Cuttack, PIN-754201	20.53261, 86.061005					
227	4098	Kalan	AT/PO-Kalana, Via-Dharmasala, Dist-Jajpur, PIN-755008	20.810378, 86.121552					
228	4101	Erakana	AT-Erkana, PO-POdamarai, Via-Mahanga, PIN-754206	20.555017, 86.233438					
229	4102	Talachuan	AT/PO-Talachua, Via-Iswardpur, Dist-Kendrapada, PIN-754242	20.761243 , 86.94222					
230	4103	Naharana	AT-Dasabatia, PO-Baramundali, Via-Machhagaon, PIN-754119	20.033526, 86.334268					
231	4105	Subarnapur	AT/PO-Subarnapur, Dist-Cuttack, PIN-754036	20.4365, 85.602888					
232	4107	Bijayanagar	AT/PO-Bijayanagar, Via-Mahakalpada, PIN-754224	20.439648 , 86.604227					
233	4109	Gopinathpur	AT-Gopinathpur, PO-Singhanathpitha, Via-Baramba, PIN-754031	20.384892, 85.371787					
234	4110	Balijhari	AT/PO-Balijhari, Via-Kanpur, Dist-Cuttack, PIN-754037	20.413184, 85.218408					
235	4111	Baideswar	AT/PO-Baideswar, Via-Kalapathar, Dist-Cuttack, PIN-754017	20.353882, 85.383907					
236	4112	Pahanga	AT/PO-Pahanga, Via-Niali, Dist-Cuttack, PIN-754004	20.15875, 86.12706					
237	4115	Tarapur	AT/PO-Tarapur, Dist-Jagatsinghpur, PIN-754133	20.35458, 86.22745					
238	4116	Patilo	AT/PO-Kotian, Via-Kaduapara, Dist-Jagatsinghpur, PIN-754106	20.247328, 86.24642					
239	4119	Orikanta	AT/PO-Orikanta, Via-Nemalo, Dist-Cuttack, PIN-754293	20.425082, 86.163948					
240	4129	Balaramgudi	AT/PO-Balaramgudi, Dist-Balasore, PIN-756057	21.472096, 87.055805					
241	4130	Avana	AT/PO-Avana, Dist-Balasore, PIN-756051	21.257525, 86.824275					
242	4133	Sajanagarh	AT/PO-Sajangarh, Dist-Balasore, PIN-756041	21.48297 , 86.7261					
243	4137	Anantapur	AT/PO-Anantapur, Dist-Balasore, PIN-756046	21.2321, 86.761					
244	4138	Mitrapur	AT/PO-Mitrapur, Dist-Balasore, PIN-756020	21.543490, 86.800270					
245	4139	Ajodhya	AT/PO-Ajodhya, Dist-Balasore, PIN-756020	21.5566, 86.7558					
246	4140	Rasalapur	AT/PO-Rasalpur, Dist-Balasore, PIN-756021	21.39101 , 86.89835					
247	4144	Paunshakuli	AT/PO-Paunshakuli, Via-Jamsuli, Dist-Balasore, PIN-756081	21.71868, 87.1691					
248	4146	Chhatrapur	AT/PO-Chhatrapur, Via-Rajnilagiri, PIN-756040	21.4969, 86.6289					
249	4147	Padmapur	AT/PO-Padampur, RMS Dist-Bhadrak, Dist-Bhadrak, PIN-756124	21.05456, 86.66337					
250	4149	Kaithakhola	AT/PO-Kaithakhola, Via-Motto, Dist-Bhadrak, PIN-756132	20.84794, 86.93455					
251	4150	Kamaragaon	AT-Kamaragaon, PO-Guagadia, Via-Ertal, Dist-Bhadrak, PIN-756124	21.131766, 86.733819					

RFP on Rate Contract For Implementation & Maintenance Of VSAT And MPLS VPN Over RF & 4G Last Mile on OPEX

SL No	Branch Code	Branch Name	Address	LAT , LONG	Category 1		Category 2		Category 3
					Feasible? (Yes / No)	Height of Pole (3m RTPT / 6m RTPT / 9m GBPT)	Feasible? (Yes / No)	Near BTS Frequency	Feasible? (Yes / No)
252	4151	Bilana	AT-Bilana, PO-Galagandapur, Via-Guamal, PIN-756127	20.951116, 86.579332					
253	4152	Paliabindha	AT/PO-Paliabindha, Via-Dolasahi, Dist-Bhadrak, PIN-756167	21.02818, 86.60564					
254	4153	Chudamani	AT/PO-Chudamani, Via-Basudevapur, Dist-Bhadrak, PIN-756136	21.13739, 86.7708					
255	4155	Kasafal	AT/PO-Kasafal, Via-Langaleswar, Dist-Balasore, PIN-756024	21.5312, 87.145468					
256	4156	Sartha	AT/PO-Sartha, Dist-Balasore, PIN-756077	21.57239, 87.10226					
257	4158	Gandibed	AT/PO-Gandibed, Via-Tudiagadia, Dist-Balasore, PIN-756047	21.283321, 86.538371					
258	4159	Chhanua	AT/PO-Bahabalpur, Via-Haladipada, Dist-Balasore, PIN-756027	21.513397, 87.1125534,					
259	4161	Arnapal	AT/PO-Arnapal, Dist-Bhadrak, PIN-756116	20.9976, 86.521466					
260	4162	Nampo	AT/PO-Nampo, Dist-Balasore, PIN-756034	21.768771, 87.290463					
261	4167	Vellora	AT/PO-Vellora, Via-Amarda Road, Dist-Balasore, PIN-756030	21.74794, 87.15696,					
262	4169	Ratei	AT/PO-Ratei, Via-Langaleswar, Dist-Balasore, PIN-756024	21.57959, 87.21891					
263	4170	Dahamunda	AT/PO-Dahamunda, Dist-Balasore, PIN-756070	21.70315, 87.31283					
264	4174	Amchua	AT-Jugadhia, PO-Dagara, Via-Pratappur, PIN-756083	21.592932, 87.295018					
265	4176	Mahatabnagar	AT/PO-Betaligaon, , Via-Dhusuri, Dist-Bhadrak, PIN-756119	20.86656, 86.58229					
266	4178	Lakhannath	AT/PO-Lakhannath, Jaleswar, Dist-Balasore, PIN-756032	21.841519, 87.219617					
267	4179	Ranakotha	AT-Ranakotha, PO-Tukurihazira, Via-Fulbani, PIN-756037	21.603331, 87.387975					
268	4180	Tudigadia	AT/PO-Tudigadia, Dist-Balasore, PIN-756047	21.294853, 86.599242					
269	4181	Anji	AT-Anji, PO-Sahaspura, Via-Anantapur, PIN-756046	21.266916, 86.788943					
270	4183	Bidu	AT/PO-Bidu, Via-Bahanaga, Dist-Balasore, PIN-756042	21.32897, 86.74053					
271	4185	Olmara	AT/PO-Olmara, Via-Hatigarh, Dist-Balasore, PIN-756033	21.93708 , 87.22455					
272	4191	Jambu	AT/PO-Jambu, Via-Mahakalapada, Dist-Kendrapada, PIN-754224	20.418679 , 86.714946					
273	4194	Choumukha	AT/PO-Choumukha, Dist-Balasore, PIN-756083	21.56125, 87.314306					
274	4203	Athagarh	AT/PO-Athagarh, Dist-Cuttack, PIN-754029	20.519652, 85.629184					
275	4210	Katra	AT/PO-Katra, Dist-Jagatsinghpur, PIN-754106	20.230127, 86.273489					
276	4214	Haripurhat	AT/PO-Haripurhat, Dist-Jajpur, PIN-755009	20.80557, 86.239095					

RFP on Rate Contract For Implementation & Maintenance Of VSAT And MPLS VPN Over RF & 4G Last Mile on OPEX

SL No	Branch Code	Branch Name	Address	LAT , LONG	Category 1		Category 2		Category 3
					Feasible? (Yes / No)	Height of Pole (3m RTPT / 6m RTPT / 9m GBPT)	Feasible? (Yes / No)	Near BTS Frequency	Feasible? (Yes / No)
277	4216	Jankoti	AT/PO-Jankoti, Dist-Jagatsinghpur, PIN-754114	20.251587, 86.139783					
278	4217	Redhua	AT/PO-Redhua, Dist-Jagatsinghpur, PIN-754104	20.323923, 86.209415					
279	4221	Eram	AT/PO-Eram, Dist-Bhadrak, PIN-756162	21.16109, 86.78969					
280	4223	Tulasikshetra	AT-Ichhapur, PO/Via-Baladevjew, Dist-Kendrapada, PIN-754212	20.5501, 86.5129					
281	4224	Kaladia	AT-Kaladia, PO-Namouza, Via-Aul, Dist-Kendrapada, PIN-754215	20.648889, 86.663255					
282	4225	Bonth	AT/PO-Bonth, Dist-Bhadrak, PIN-756114	21.121528, 86.318705					
283	4228	Dhusuri	AT/PO-Dhusuri, Bloack-Dhamnagar, Dist-Bhadrak, PIN-756119	20.89868, 86.54206					
284	4232	Rajatota	AT.RAJATOTA, PO.BALIBIL, PIN-755003	20.66167, 86.38296					
285	4901	Balia	AT/PO-Balia, Block-Bari, Dist-Jajpur, PIN-755025	20.691045, , 86.301801					
286	70	Nayagarh	AT/PO/Dist-Nayagarh, PIN-752069	20.128574, 85.105949					
287	1001	Baripada	AT/PO-Baripada, Dist-Mayurbhanj, PIN-757001	21.925967, 86.731268					
288	1057	Karanjia	AT-Karanjia Nac Square, Ward No-5, PO-Karanjia, PIN-757037	21.760309, 85.974533					
289	4076	Alanahat	AT/PO-Alanahat,Via-Kaduapara, Pin: 754107	20.163224 , 86.198729					
290	2036	Barbil	AT/PO-Barbil, Dist-Keonjhar, PIN-758035	22.111487, 85.386408					
291	4013	Patkura	AT/PO/Via-Patkura, Dist-Kendrapada, PIN-754228	20.392936, 86.40281					
292	4014	Tangi	AT/PO/Via-Kotsahi, Dist-Cuttack, PIN-754022	20.559582, 85.992343					
293	4027	Barchana	AT/PO-Barachana, Dist-Jajpur, PIN-754081	20.66613, 86.119318					
294	4034	Khuntuni	AT/PO-Khuntuni, Via-Athagarh, Dist-Cuttack, PIN-754033	20.562757, 85.72559					
295	4043	Nuapatna	AT/PO-Nuapatna, Via-Tigiria, Dist-Cuttack, PIN-754035	20.445495, 85.466085					
296	4046	Chandol	AT/PO-Chandol, Dist-Kendrapada, PIN-754208	20.48927, 86.29123					
297	4072	Nathuabar	AT-Nathuabar,PO-Adampur,Via-Kabirpur, Pin: 755009	20.861422 , 86.115618					
298	4125	Nizampur	AT/PO-Nizampur, Dist-Balasore, PIN-756003	21.587777, 86.938046					
299	4204	Binjharpur	AT/PO-Binjharpur, Dist-Jajpur, PIN-755050	20.727128, 86.404098					
300	107	Kakatpur	AT/PO-Kakatpur, Dist-Puri, Pin: 752118	20.003094, 86.19228					
301	1059	Betnoti	AT/PO-Betnoti, Dist-Mayurbhanj, PIN-757025	21.76914, 86.84646					
302	2001	Keonjhar	AT-New Market, PO/Dist-Keonjhar, PIN-758001	21.637571, 85.607545					
303	514	Kalamchhuin	AT/PO-Kalamuchhuin, Via-Dera, Dist-Angul, PIN-759103	20.962402, 85.062068					

RFP on Rate Contract For Implementation & Maintenance Of VSAT And MPLS VPN Over RF & 4G Last Mile on OPEX

SL No	Branch Code	Branch Name	Address	LAT , LONG	Category 1		Category 2		Category 3
					Feasible? (Yes / No)	Height of Pole (3m RTPT / 6m RTPT / 9m GBPT)	Feasible? (Yes / No)	Near BTS Frequency	Feasible? (Yes / No)
304	4206	Nilagiri	AT/PO-Nilagiri, Dist-Balasore, PIN-756040	21.460275, 86.780088					

Dated this..... Day of.....2018

(Signature)

(Name)

Duly authorized to sign Bid for and on behalf of

(In the capacity of)

Annexure O - Client Reference

RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019 (REQUEST FOR PROPOSAL (RFP) ON RATE CONTRACT FOR IMPLEMENTATION & MAINTENANCE OF VSAT AND MPLS VPN OVER RF & 4G LAST MILE ON OPEX (RENTAL) MODEL

Details of Link provided under Category 1, Category 2 and Category 3 Links supplied in the last 3 years

Sr. No	Organization	Category 1 Link	Category 2 Link	Category 3 Link	Contract details of Client	Email Address of the Contact person
1						
2						
3						
4						

- Relevant documentary evidence to be provided for each of the past client reference provided

(Signature)

(Name)

(In the capacity of)

Duly authorized to sign Bid for and on behalf of

Section 12 - Documents to be put in Envelope 'C'

Annexure P – Commercial Bid Form

(To be included in Commercial Bid Envelope)

To

OGB

Dear Sirs,

Re: RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019 (REQUEST FOR PROPOSAL (RFP) ON RATE CONTRACT FOR IMPLEMENTATION & MAINTENANCE OF VSAT AND MPLS VPN OVER RF & 4G LAST MILE ON OPEX (RENTAL) MODEL

Having examined the Bidding Documents placed along with RFP, we, the undersigned, offer to provide the required infrastructure in conformity with the said Bidding documents for the sum of Rs.....(Rupees) or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to provide _____ for the above purpose within the stipulated time schedule. We agree to abide by the Bid and the rates quoted therein for the orders awarded by OGB up to the period prescribed in the Bid which shall remain binding upon us. Until a formal contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India.

We have complied with all the terms and conditions of the RFP. We understand that you are not bound to accept the lowest or any Bid you may receive.

Dated this..... Day of.....2018

(Signature)

(Name)

(In the capacity of)

Duly authorized to sign Bid for and on behalf of

Annexure Q(1) - Commercial Bid for Category 1 Links

(Company letter head)

RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019

1. Name of Bidder :
2. Address of Corporate Office :

***All prices are in INR and excluding applicable Government Taxes. Here one Unit refers to one site or one branch location.**

Table#1:

Sl. No	Details	Rent per month per unit	Rent per year per unit
1	Hardware / Pole Rental including Installation Charges		
2	Bandwidth Rental of 256Kbps dedicated bandwidth		
3	Total of Sl. Nos 1 & 2	(X)	(Y)

The price mentioned in (X) will be considered for selection of L1 Bidder if and only if the price quoted in all line items are valid and numerical. In case of invalid value or quote in any field of Table# 1, the bid will be treated as invalid and may be rejected. In such case, Bank at its sole discretion may consider L2 bid for awarding contract.

Table# 2 (Additional Charges)

Additional Charges (excluding applicable Government Taxes)			
Sl. No	Details	Units (A)	Unit Cost in INR (B)
1	Shifting of partial or complete setup of equipment (including RF pole / tower if any) to different premises	1	
2	Shifting of complete setup of external Pole / Tower (if any) to different place within same premises	1	
3	Engineer Visit Charges not within Warrantee	1	
4	Replacement of ODU not within Warrantee	1	
5	Replacement of IDU / POE not within Warrantee	1	
6	Repairing of Tower not within Warrantee	1	
7	Cost of replacement of Cable between ODU & IDU (per m) not within Warrantee	1	
8	Procurement and Installation of Ladder, if any	1	
9	Up-gradation of link to 512 Kbps and bandwidth cost for 256Kbps per year per unit	512Kbps per year per unit	
10	Up-gradation of link to 1 Mbps and bandwidth cost for 1Mbps per year per unit	1 Mbps per year per unit	
11	Up-gradation of link to 2 Mbps and bandwidth cost for 2Mbps per year per unit	2 Mbps per year per unit	

L1 Bidder will accept the lowest price quoted in SL. No.1, 2, 3, 7, 8, 9, 10 and 11 of Table # 2 across all bidder for Category 1 Link. All line item in Table#2 are subject to negotiation. All line items except Sl. No. 3, in Table#2 includes the cost of transportation and engineer visit.

We certify that price quoted are all-inclusive (excluding applicable Government Tax component) as per clauses mentioned in the RFP No. RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019. We also confirm that the price quoted meets all the specifications and scope of work mentioned in the RFP No. RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019.

Authorised Signatory:

Name and Designation:

Office Seal:

Annexure Q(2) - Commercial Bid for Category 2 Links

(Company letter head)

RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019

1. Name of Bidder :
2. Address of Corporate Office :

***All prices are in INR and excluding applicable Government Taxes. Here one Unit refers to one site or one branch location.**

Table#1:

Sl. No	Details	Rent per month per unit	Rent per year per unit
1	Hardware / Pole Rental including Installation Charges		
2	Bandwidth Rental of 256Kbps dedicated bandwidth		
3	Total of Sl. Nos 1 & 2	(X)	(Y)

The price mentioned in (X) will be considered for selection of L1 Bidder if and only if the price quoted in all line items are valid and numerical. In case of invalid value or quote in any field of Table# 1, the bid will be treated as invalid and may be rejected. In such case, Bank at its sole discretion may consider L2 bid for awarding contract.

Table# 2 (Additional Charges)

Additional Charges (excluding applicable Government Taxes)			
Sl. No	Details	Units (A)	Unit Cost in INR (B)
1	Shifting of partial or complete setup of equipment (including outdoor pole if any) to different premises	1	
2	Shifting of complete setup of Out Door Unit (if any) to different place within same premises	1	
3	Engineer Visit Charges not within Warrantee	1	
4	Replacement of ODU not within Warrantee	1	
5	Replacement of IDU not within Warrantee	1	
6	Repairing of Tower not within Warrantee	1	
7	Cost of replacement of Cable between ODU & IDU (per m) not within Warrantee	1	
8	Procurement and Installation of Ladder, if any	1	
9	Up-gradation of link to 512 Kbps and bandwidth cost for 256Kbps per year per unit	512Kbps per year per unit	
10	Up-gradation of link to 1 Mbps and bandwidth cost for 1Mbps per year per unit	1 Mbps per year per unit	
11	Up-gradation of link to 2 Mbps and bandwidth cost for 2Mbps per year per unit	2 Mbps per year per unit	

L1 Bidder will accept the lowest price quoted in SL. No.1, 2, 3, 7, 8, 9, 10 and 11 of Table # 2 across all bidder for Category 2 Link. All line item in Table#2 are subject to negotiation. All line items except Sl. No. 3, in Table#2 includes the cost of transportation and engineer visit.

We certify that price quoted are all-inclusive (excluding applicable Government Tax component) as per clauses mentioned in the RFP No. **RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019**. We also confirm that the price quoted meets all the specifications and scope of work mentioned in the RFP No. **RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019**.

Authorised Signatory:
Name and Designation:

Office Seal:

Annexure Q(3) - Commercial Bid for Category 3 Links

(Company letter head)

RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019

1. Name of Bidder :
2. Address of Corporate Office :

*All prices are in INR and excluding applicable Government Taxes. Here one Unit refers to one site or one branch location.

Table#1:

Sl. No	Details	Rent per month per unit	Rent per year per unit
1	Hardware Rental including Installation Charges		
2	Bandwidth Rental of 256Kbps dedicated bandwidth		
3	Total of Sl. Nos 1 & 2	(X)	(Y)

The price mentioned in (X) will be considered for selection of L1 Bidder if and only if the price quoted in all line items are valid and numerical. In case of invalid value or quote in any field of Table# 1, the bid will be treated as invalid and may be rejected. In such case, Bank at its sole discretion may consider L2 bid for awarding contract.

Table# 2 (Additional Charges not within Warrantee)

VSAT Hardware				
Sr. No	Episode	Action to be taken by Vendor	Prices per item in Rs.	Remark
1	IDU damage due to abnormal site conditions	Replace IDU		
2	ODU damage due to Force Majeure or abnormal site conditions	Replace ODU		
3	Antenna damage due to Force Majeure	Replace Antenna		
4	Cable damage	Replace cable		Cable laying & conducting should be carried out by Bank
5	Feed Damage due to Force Majeure	Replace feed		
6	Power Adaptor due to abnormal site conditions	Replace Adaptor		
7	LNA/LNB	Replaced LAN/LNB		
Shifting services				
Sr. No	Episode	Action to be taken by Vendor	Prices per item in Rs.	Remark
8	An installed & commissioned VSAT to be shifted to another site in same city (Intracity Shifting)	Dismantle the VSAT, shift it to new site and install it (site survey included)		Stock transfer invoice has to be provided by bank at old location for transportation purpose. Cable laying with conduit should be done by customer.
9	An installed & commissioned VSAT to be shifted to another city (Intercity shifting)	Dismantle the VSAT, shift it to new site and install it (site survey included)		Stock transfer invoice (& road permit if required) has to be provided by bank at old location for transportation purpose. Cable laying with conduit should be done by customer.
10	A VSAT needs to be shifted on the same terrace	Do the shifting as required.		Cable will be charged extra if required
11	A VSAT needs to be shifted within the same building	Do the shifting as required.		Cable will be charged extra if required
12	VSAT needs to be shifted on adjacent building within same premises	Do the shifting as required.		Cable will be charged extra if required
13	IDU shifting	Do the shifting as required.		Cable will be charged extra if required
14	Only Survey	Check the feasibility for VSAT installation		

15	Abortive visit due to customer end issue e.g. permission/earthing/UPS not available,			
16	Only de-installation e.g in case of demolition and new location is not final			Bank official should accept the material delivery
Upgrade services				
Sr. No	Episode	Action to be taken by Vendor	Prices per item in Rs.	Remark
17	Cost of 512Kbps dedicated bandwidth per unit per year	Vendor has to upgrade the existing bandwidth of VSAT to 512Kbps		
18	Costs of 1Mbps pooled bandwidth per year	Vendor has to provide VSAT with pooled bandwidth or has to change the existing bandwidth of VSAT from dedicated to pooled bandwidth		

L1 Bidder will accept the lowest price quoted in SL. No.8 to 18 of Table#2 across all bidder for Category 3 Link. All line item in Table#2 are subject to negotiation. All line items in Table#2 includes the cost of transportation and engineer visit.

We certify that price quoted are all-inclusive (excluding applicable Government Tax component) as per clauses mentioned in the RFP No. **RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019**. We also confirm that the price quoted meets all the specifications and scope of work mentioned in the RFP No. **RFP/ITD/NETWORK/003/2018-19 dated 02/JAN/2019**.

Authorised Signatory:

Name and Designation:

Office Seal:

Annexure R - Non-Disclosure Agreement

This Agreement is made and entered on this ----- day of -----, 201 (“Effective Date”) between

Odisha Grama Bank, a body corporate constituted under Regional Rural Bank Act- 1976, having its Administrative Office at **Gandamunda, Khandagiri, Bhubaneswar – 751030**, hereinafter called the (Hereinafter referred to as “**OGB**”, which expression shall mean and include unless repugnant to the context, its successors and permitted assigns) ;

AND

_____, a company registered in _____ and having its registered office at _____ (Hereinafter referred to as “-----”, which expression shall mean and include unless repugnant to the context, its successors and permitted assigns).

The term “Disclosing Party” refers to the party disclosing the confidential information to the other party of this Agreement and the term “Receiving Party” means the party to this Agreement which is receiving the confidential information from the Disclosing Party.

OGB and ----- shall hereinafter be jointly referred to as the “Parties” and individually as a “Party”.

NOW THEREFORE

In consideration of the mutual protection of information herein by the parties hereto and such additional promises and understandings as are hereinafter set forth, the parties agree as follows:

Article 1: Purpose

The purpose of this Agreement is to maintain in confidence the various Confidential Information, which is provided between OGB and ----- to perform the considerations (hereinafter called “Purpose”) set forth in below:

(STATE THE PURPOSE)

Article 2: DEFINITION

For purposes of this Agreement, "Confidential Information" means the terms and conditions, and with respect to either party, any and all information in written, representational, electronic, verbal or other form relating directly or indirectly to the Purpose (including, but not limited to, information identified as being proprietary and/or confidential or pertaining to, pricing, marketing plans or strategy, volumes, services rendered, customers and suppliers lists, financial or technical or service matters or data, employee/agent/consultant/officer/director related personal or sensitive data and any information which might reasonably be presumed to be proprietary or confidential in nature) excluding any such information which (i) is known to the public (through no act or omission of the Receiving Party in violation of this Agreement); (ii) is lawfully acquired by the Receiving Party from an independent source having no obligation to maintain the confidentiality of such information; (iii) was known to the Receiving Party prior to its disclosure under this Agreement; (iv) was or is independently developed by the Receiving Party without breach of this Agreement; or (v) is required to be disclosed by governmental or judicial order, in which case Receiving Party shall give the Disclosing Party prompt written notice, where possible, and use reasonable efforts to ensure that such disclosure is accorded confidential treatment and also to enable the Disclosing Party to seek a protective order or other appropriate remedy at Disclosing Party’s sole costs. Confidential Information disclosed orally shall only be considered Confidential Information if: (i) identified as confidential, proprietary or the like at the time of disclosure, and (ii) confirmed in writing within Seven (7) days of disclosure.

Article 3: NO LICENSES

This Agreement does not obligate either party to disclose any particular proprietary information; to purchase, sell, license, transfer, or otherwise dispose of any technology, services, or products; or to enter into any other form of business, contract or arrangement. Furthermore, nothing contained hereunder shall be construed as creating, conveying, transferring, granting or conferring by one party on the other party any rights, license or authority in or to the Confidential Information disclosed under this Agreement.

Article 4: DISCLOSURE

1. Receiving Party agrees and undertakes that it shall not, without first obtaining the written consent of the Disclosing Party, disclose or make available to any person, reproduce or transmit in any manner, or use (directly or indirectly) for its own benefit or the benefit of others, any Confidential Information save and except both parties may disclose any Confidential Information to their Affiliates, directors, officers, employees or advisors of their own or of Affiliates on a "need to know" basis to enable them to evaluate such Confidential Information in connection with the negotiation of the possible business relationship; provided that such persons have been informed of, and agree to be bound by obligations which are at least as strict as the recipient's obligations hereunder. For the purpose of this Agreement, Affiliates shall mean, with respect to any party, any other person directly or indirectly Controlling, Controlled by, or under direct or indirect common Control with, such party. "Control", "Controlled" or "Controlling" shall mean, with respect to any person, any circumstance in which such person is controlled by another person by virtue of the latter person controlling the composition of the Board of Directors or owning the largest or controlling percentage of the voting securities of such person or by way of contractual relationship or otherwise.
2. The Receiving Party shall use the same degree of care and protection to protect the Confidential Information received by it from the Disclosing Party as it uses to protect its own Confidential Information of a like nature, and in no event such degree of care and protection shall be of less than a reasonable degree of care.
3. The Disclosing Party shall not be in any way responsible for any decisions or commitments made by Receiving Party in relying on the Disclosing Party's Confidential Information.

Article 5: RETURN OR DESTRUCTION OF CONFIDENTIAL INFORMATION

The parties agree that upon termination of this Agreement or at any time during its currency, at the request of the Disclosing Party, the Receiving Party shall promptly deliver to the Disclosing Party the Confidential Information and copies thereof in its possession or under its direct or indirect control, and shall destroy all memoranda, notes and other writings prepared by the Receiving Party or its Affiliates or directors, officers, employees or advisors based on the Confidential Information and promptly certify such destruction.

Article 6: INDEPENDENT DEVELOPMENT AND RESIDUALS

Both parties acknowledge that the Confidential Information coming to the knowledge of the other may relate to and/or have implications regarding the future strategies, plans, business activities, methods, processes and or information of the parties, which afford them certain competitive and strategic advantage. Accordingly, nothing in this Agreement will prohibit the Receiving Party from developing or having developed for it products, concepts, systems or techniques that are similar to or compete with the products, concepts, systems or techniques contemplated by or embodied in the Confidential Information provided that the Receiving Party does not violate any of its obligations under this Agreement in connection with such development.

Article 7: INJUNCTIVE RELIEF

The parties hereto acknowledge and agree that in the event of a breach or threatened breach by the other of the provisions of this Agreement, the party not in breach will have no adequate remedy in money or

damages and accordingly the party not in breach shall be entitled to injunctive relief against such breach or threatened breach by the party in breach.

Article 8: NON-WAIVER

No failure or delay by either party in exercising or enforcing any right, remedy or power hereunder shall operate as a waiver thereof, nor shall any single or partial exercise or enforcement of any right, remedy or power preclude any further exercise or enforcement thereof or the exercise of enforcement of any other right, remedy or power.

Article 9: DISPUTE RESOLUTION

If any dispute arises between the parties hereto during the subsistence or thereafter, in connection with or arising out of this Agreement, the dispute shall be referred to arbitration under the Indian Arbitration and Conciliation Act, 1996 by a sole arbitrator mutually agreed upon. In the absence of consensus about the single arbitrator, the dispute may be referred to joint arbitrators, one to be nominated by each party and the said arbitrators shall nominate a presiding arbitrator, before commencing the arbitration proceedings. Arbitration shall be held in Bhubaneswar, India. The proceedings of arbitration shall be in the English language. The arbitrator's award shall be final and binding on the parties.

Article 10: GOVERNING LAW AND JURISDICTION

This Agreement shall be governed exclusively by the laws of India and jurisdiction shall be vested exclusively in the courts at Bhubaneswar in India.

Article 11: NON-ASSIGNMENT

This Agreement shall not be amended, modified, assigned or transferred by either party without the prior written consent of the other party.

Article 12: TERM

This Agreement shall remain valid from the effective date until the termination of this Agreement. The obligations of each Party hereunder will continue and be binding irrespective of whether the termination of this Agreement for a period of three (3) years after the termination of this Agreement.

Article 13: INTELLECTUAL PROPERTY RIGHTS

Neither Party will use or permit the use of the other Party's names, logos, trademarks or other identifying data, or infringe Patent, Copyrights or otherwise discuss or make reference to such other Party in any notices to third Parties, any promotional or marketing material or in any press release or other public announcement or advertisement, however characterized, without such other Party's prior written consent.

Article 14: GENERAL

1. Nothing in this Agreement is intended to confer any rights/remedies under or by reason of this Agreement on any third party.
2. This Agreement and the confidentiality obligations of the Parties under this Agreement supersedes all prior discussions and writings with respect to the Confidential Information and constitutes the entire Agreement between the parties with respect to the subject matter hereof. If any term or provision of this Agreement is determined to be illegal, unenforceable, or invalid in whole or in part for any reason, such illegal, unenforceable, or invalid provisions or part(s) thereof shall be stricken from this Agreement.
3. Any breach of any provision of this Agreement by a party hereto shall not affect the other party's non-disclosure and non-use obligations under this Agreement.

IN WITNESS WHEREOF, the parties hereto have duly executed this Agreement by their duly authorized representatives as of the Effective Date written above.

ODISHA GRAMYA BANK	TYPE COMPANY NAME
By: Name:	By: Name:
Designation:	Designation:

Witness 1:

Witness 2: